

EPA United States Environmental Protection Agency Washington, DC 20460 Work Assignment						Work Assignment Number 2-71			
						<input type="checkbox"/> Other <input type="checkbox"/> Amendment Number:			
Contract Number EP-C-16-003			Contract Period 07/01/2016 To 06/30/2021 Base Option Period Number 2			Title of Work Assignment/SF Site Name Hawaii's NPDES Program			
Contractor EASTERN RESEARCH GROUP, INC.				Specify Section and paragraph of Contract SOW See PWS					
Purpose: <input checked="" type="checkbox"/> Work Assignment <input type="checkbox"/> Work Assignment Close-Out <input type="checkbox"/> Work Assignment Amendment <input type="checkbox"/> Incremental Funding <input type="checkbox"/> Work Plan Approval						Period of Performance From 07/31/2018 To 06/30/2019			
Comments:									
<div style="display: flex; justify-content: space-between;"> <input type="checkbox"/> Superfund Accounting and Appropriations Data <input checked="" type="checkbox"/> Non-Superfund </div>									
Note: To report additional accounting and appropriations data use EPA Form 1900-69A.									
SFO <input type="checkbox"/> (Max 2)									
Line	DCN (Max 6)	Budget/FY (Max 4)	Appropriation Code (Max 6)	Budget Org/Code (Max 7)	Program Element (Max 9)	Object Class (Max 4)	Amount (Dollars) (Cents)	Site/Project (Max 8)	Cost Org/Code
1									
2									
3									
4									
5									
Authorized Work Assignment Ceiling									
Contract Period:		Cost/Fee:			LOE:				
07/01/2016 To 06/30/2021									
This Action:									
Total:									
Work Plan / Cost Estimate Approvals									
Contractor WP Dated:					Cost/Fee		LOE:		
Cumulative Approved:					Cost/Fee		LOE:		
Work Assignment Manager Name Peter Kozelka <div style="display: flex; justify-content: space-between;"> <div style="width: 45%; text-align: center;"> _____ (Signature) </div> <div style="width: 45%; text-align: center;"> _____ (Date) </div> </div>							Branch/Mail Code: Phone Number: 415-972-3448 FAX Number:		
Project Officer Name Robin Danesi <div style="display: flex; justify-content: space-between;"> <div style="width: 45%; text-align: center;"> _____ (Signature) </div> <div style="width: 45%; text-align: center;"> _____ (Date) </div> </div>							Branch/Mail Code: Phone Number: 202-564-1846 FAX Number:		
Other Agency Official Name <div style="display: flex; justify-content: space-between;"> <div style="width: 45%; text-align: center;"> _____ (Signature) </div> <div style="width: 45%; text-align: center;"> _____ (Date) </div> </div>							Branch/Mail Code: Phone Number: FAX Number:		
Contracting Official Name Brad Heath <div style="display: flex; justify-content: space-between;"> <div style="width: 45%; text-align: center;"> _____ (Signature) </div> <div style="width: 45%; text-align: center;"> 7/31/2018 _____ (Date) </div> </div>							Branch/Mail Code: Phone Number: 513-487-2352 FAX Number:		

**PERFORMANCE WORK STATEMENT
CONTRACT EP-C-16-003
WORK ASSIGNMENT 2-71**

TITLE: Technical Support for HAWAII'S NPDES program

WORK ASSIGNMENT CONTRACTING OFFICER'S REPRESENTATIVE (WACOR):

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**ALTERNATE WORK ASSIGNMENT CONTRACTING OFFICER'S
REPRESENTATIVE (AWACOR):**

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PERIOD OF PERFORMANCE: July 31, 2018 through June 30, 2019

BACKGROUND: The Clean Water Act (CWA) authorized efforts to restore and maintain the Nation's waters, including Section 402 of the Act specifically created of the National Pollutant Discharge Elimination System (NPDES) permit program to regulate and reduce the point source pollution. Point sources must obtain a discharge permit from the proper authority, including states, tribes, and territories. EPA Regions are responsible for implementing the NPDES permit program in non-delegated States and for federal and tribal dischargers in authorized States.

In addition, under CWA Section 106, EPA provides a water pollution control grant to the State of Hawaii to build and sustain effective water quality programs that ensure the health of its coastal and inland waters. The Section 106 grant supports a wide variety of water pollution prevention and control programs and activities, including NPDES permits.

Hawaii is authorized to operate the NPDES program through Hawaii's Department of Health, Environmental Management Division, Clean Water Branch ("HDOH"). HDOH has requested that EPA Region 9 utilize a portion of Hawaii's CWA Section 106 grant to provide in-kind contractor assistance for several NPDES tasks including: program evaluation, site inspections and permit writing. Contractor support to be performed represents part of EPA's technical support to the State of Hawaii's NPDES program and to ensure protection of receiving water quality.

PURPOSE AND OBJECTIVE: The contractor shall, in consultation with EPA, provide technical support of Hawaii's NPDES permit program for three tasks: complete program evaluations, schedule and perform permit site inspections and draft permits for review and approval and issuance by HDOH.

The contractor shall conduct an independent evaluation of HDOH Clean Water Branch program offices, a separate more, in-depth evaluation of HDOH's NPDES program, and a separate more, in-depth evaluation of HDOH's Monitoring and Assessment program.

The contractor shall schedule and conduct NPDES inspections of traditional major and minor NPDES-permitted facilities (e.g. POTWs, industrial facilities, and federal facilities) as well as industrial facilities and construction sites that discharge stormwater. The primary goal of the inspections is to ensure and document whether entities regulated under the NPDES program are complying with their CWA obligations.

The contractor shall provide permit writing support. This support will include preparing draft and final individual permits, selected permit components, and coaching to HDOH staff in preparation for permit hearings/public meetings. Permit language and/or coaching topics are designed to meet the needs of the State of Hawaii and ensure compliance with the Clean Water Act and other applicable federal laws. The major focus of this task will be to prepare draft and final NPDES permits for review and issuance by the HDOH Clean Water Branch. The contractor shall coordinate with the HDOH Clean Water Branch staff to develop valid NPDES permits for HDOH to approve and issue. The work to be performed may also include providing technical and policy evaluations for specific NPDES permits or for issues that are relevant to many NPDES permits.

The work described under the PWS may be extended by additional one-year option periods, provided that (1) the Government has a need for continued performance, (2) the contractor has achieved acceptable quality levels, and (3) the contractor receives notice of the availability of funding.

Special Assumptions and Constraints

The contractor shall comply with the following assumptions and constraints in completing the inspections and reports described in the Scope (Section IV) by September 30, 2018.

1. Close coordination with EPA and HDOH to schedule and plan the inspections.
2. The contractor shall utilize an inspection checklist and report template that are consistent with EPA's NPDES Compliance Inspection Manual, July 2014, EPA 305-X-04-001 (https://www.epa.gov/sites/production/files/2013-09/documents/npdesinspect_0.pdf).
3. The contractor shall establish the necessary staffing and infrastructure to complete the required activities with a high level of competency within established milestones and schedule.
4. A complete list of entities to be inspected will be provided to the contractor after EPA awards the contract.

ASSUMPTIONS AND CONSTRAINTS

For all three tasks, the contractor shall possess and exercise a comprehensive understanding of the Clean Water Act and all other relevant federal and State of Hawai'i water protection laws; the skills and tools necessary to conduct program evaluations, NPDES inspections, and NPDES permit renewals, and a thorough appreciation of Hawai'i's regulatory programs and practices in Clean Water Act. The contractor shall ensure compliance with Agency standards.

The contractor is authorized to contact HDOH directly to obtain additional information but shall copy EPA on all information requests and document all requests and responses for EPA. The contractor shall inform the EPA Work Assignment Contracting Officer Representative (WACOR) of any such information requirements. The contractor shall follow technical direction received from the WACOR or EPA Technical Expert.

If travel to and from Hawai'i locations is required for these tasks, it should be limited to a reasonable number of trips not to exceed twelve (12) unless contractor staff conducting the trip(s) are locally based.

SCOPE OF WORK

This PWS describes contractor services required to support EPA Region 9 to carry out all tasks delineated below within the context of the NPDES permit requirements of the Clean Water Act. The contractor shall perform all activities in a manner consistent with all federal NPDES requirements safeguarding the relationship between the federal government and the State of Hawai'i.

TASK A-1: Evaluation of HDOH Clean Water Branch Program Offices

The contractor shall conduct an independent evaluation of HDOH's Clean Water Branch (CWB) program offices. This will be a screening level evaluation or fact-finding assessment of all offices therein; i.e., wastewater offices and safe drinking water offices. The purpose is to identify program strengths, weaknesses, challenges, needs of the CWB and then identify possible options and next steps to improve overall effectiveness of the branch as well as its role in cross-program efforts with wastewater branch and safe drinking water branch.

The contractor shall:

- a. Hold kickoff meeting with WACOR and other EPA staff to discuss scope of this task.
- b. Prepare a comprehensive workplan for this task pertaining to all sub-tasks for program evaluation. Workplan shall include a survey instrument/questionnaire that will be utilized on HDOH and EPA staff. EPA will review the draft workplan and survey instrument and provide comments for contractor to modify when preparing the final workplan and final instrument.
- c. Conduct a screening level survey instrument which will include appropriate HDOH staff, managers, branch chiefs (CWB, safe drinking water, wastewater), Attorney General's office, Environmental Management Director, and HDOH Deputy Director and appropriate EPA staff/managers.
- d. Review written materials provided by HDOH/EPA as appropriate. This could include HDOH current position descriptions or other HDOH branch organization materials.

(NOTE: this does not include all CWA statutes, regulations and Hawaii state statutes and regulations.)

- e. Prepare a draft and final report that may include general description of the major program components within the Clean Water Branch, existing resources to conduct major program components (capacity assessment) and what options exist to address shortfalls (short term and long term) as well as possible next steps e.g. deeper dive into program components, program linkages, specific resource needs etc. EPA and HDOH will review and provide comments on draft report, the contractor shall consider such comments as they prepare the final report. Given the independent nature of this evaluation, contractor has discretion and is not obligated to incorporate all comments received from EPA and HDOH into final report.

THIS TASK WAS COMPLETED IN OPTION 1.

TASK A-2: In-depth Evaluation of HDOH's NPDES Permit Program

The contractor shall conduct a more thorough evaluation of HDOH's NPDES program, which will be more in-depth than described in Task A-1 above and could serve as a pilot for other Clean Water Branch programs. Contractor shall focus on HDOH staff and management plan within NPDES permits, NPDES Enforcement office and the (relevant portion of) Attorney General's office.

The contractor shall:

- a. Conduct a greater in-depth fact-finding effort for HDOH NPDES program. This will effort shall build upon information gathered from the initial survey instrument (task A-1.a above).
 - i. The more focused information gathering effort shall include an assessment of the work within the NPDES programs (permitting universe, inspections and enforcement), workload allocation compared to the existing resources, workflow processes between NPDES permits office, inspection/enforcement office and the NPDES portion of the Attorney General's office.
 - ii. In addition, the more focused review shall include current assessment of existing challenges such as permit appeals, pacing of issuing general permits, technical capacity.
- b. Based on the contractor's review of information and current circumstances, resources and process requirements, the contractor shall summarize findings and develop recommendations to improve and increase effectiveness of overall NPDES program in a draft and final report. EPA and HDOH will review and provide comments on draft report, the contractor shall consider such comments as they prepare the final report. Given the independent nature of this evaluation, contractor has discretion and is not obligated to incorporate all comments received from EPA and HDOH into the final report.

As of June 30, 2018, this task was partially completed. The contractor has performed document research and completed interviews.

During Option 2, the Contractor shall deliver draft and final reports of NPDES Permits program review.

TASK A-3: In-depth Evaluation of HDOH's Monitoring and Assessment Program

If funding allows, include a more thorough evaluation of HDOH's Monitoring and Assessment Office program(s) (i.e., monitoring, assessment, water quality standards, TMDLs, data management, etc). With the similar purpose of developing recommendations to improve and increase the effectiveness of the overall Monitoring and Assessment Office.

The contractor shall:

- c. Conduct a greater in-depth fact-finding effort for HDOH monitoring and assessment program. This effort shall build upon information gathered from the initial survey instrument (task A-1.a above).
 - i. The more focused information gathering effort shall include an assessment of the work within the monitoring and assessment programs (i.e., water quality standards, total maximum daily loads, integrated report including impaired waters list, other monitoring programs/projects), workload allocation compared to the existing resources, workflow processes between monitoring and assessment. (do we need other here?)
 - ii. In addition, the more focused review shall include current assessment of existing challenges such as monitoring effectiveness, process of water quality assessment and generating HDOH's integrated report, water quality standards triennial review and technical capacity.
- d. Based on the contractor's review of information and current circumstances, resources and process requirements, the contractor shall summarize findings and develop recommendations to improve and increase effectiveness of overall Monitoring and Assessment program in a draft and final report. EPA and HDOH will review and provide comments on draft report, the contractor shall consider such comments as they prepare the final report. Given the independent nature of this evaluation, contractor has discretion and is not obligated to incorporate all comments received from EPA and HDOH into final report.

As of June 30, 2018, this task was not started and thus not completed. If funds are available, then the draft and final Monitoring and Assessment program review will be completed in Option 2.

DELIVERABLES REQUIRED AND SCHEDULE – PROGRAM EVALUATION

Deliverables: Final deliverables shall be consistent with the acceptance criteria described at end of this work statement. Additionally, all final deliverables shall be of superior editorial quality.

Summary of Deliverables and Due Dates			
Task/Subtask	Deliverable	Distribution	Due Date
Task A-1: Clean Water Branch Program Evaluation			
A-1.a	Kickoff meeting and proposed agenda	WACOR and EPA staff	Within 30 days of award date

Summary of Deliverables and Due Dates			
Task/Subtask	Deliverable	Distribution	Due Date
A-1.b	Draft workplan and survey instrument COMPLETED in OPTION 1	WACOR	Within 180 days of award date
A-1.b	Final survey instrument COMPLETED in OPTION 1	WACOR	Within 30 days of receipt of EPA's comments on instrument
A-1.e	Draft evaluation report of HDOH Clean Water Branch program COMPLETED in OPTION 1	WACOR and HDOH point of contact	Within 7 months of contract award date
A-1.e	Final evaluation report of HDOH Clean Water Branch program COMPLETED in OPTION 1	WACOR, EPA Technical Expert and HDOH point of contact	Within 30 days of receipt of HDOH and EPA's comments on draft report
Task A-2: NPDES Program Evaluation			
A-2.b	Draft report of HDOH NPDES permit program DUE IN OPTION 2.	WACOR and HDOH point of contact	Within 8 months of award date
A-2.b	Final report of HDOH NPDES permit program DUE IN OPTION 2	WACOR, EPA Technical Expert and HDOH point of contact	Within 30 days of receipt of HDOH and EPA's comments on draft report
Task B-3: Monitoring and Assessment Program Evaluation			
A-3.d	Draft report of HDOH Monitoring and Assessment program	WACOR and HDOH point of contact	Within 10 months of award date
A-3.d	Final report of HDOH Monitoring and Assessment program	WACOR, EPA Technical Expert and HDOH point of contact	Within 30 days of receipt of HDOH and EPA's comments on draft report

The Contractor shall notify the WACOR in writing when 75% of the authorized work assignment LOE/labor hours have been expended.

Total estimated level of effort for Task A and all sub-tasks therein is approximately 1707 hrs. The contractor shall assume two (2) travel trips for all sub-tasks associated within Task A.

TOTAL ESTIMATED EFFORT FOR TASK A-2 IN OPTION 2 IS 75 HOURS.
NO TRAVEL FOR TASK A IN OPTION 2.

SCOPE OF WORK – Task B: Inspection Support

The contractor shall conduct NPDES inspections of traditional major and minor NPDES-permitted facilities in Hawaii (e.g. municipal and domestic wastewater facilities, industrial facilities, and federal facilities) as well as industrial facilities and construction sites that discharge stormwater.

Task B-1: General Project Management

- 1.1 Project Administration: The contractor shall conduct and participate in meetings as needed. At least one meeting shall be held with EPA and HDOH, which may take place in person, by phone, or by video conference.
 - An initial kick-off meeting shall be held for the contractor to meet the WACOR, Technical Expert and HDOH. The objective of the meeting is to review the scope of work required by this contract.
 - Meeting agendas and summary shall be prepared by the contractor. The agenda shall be provided to EPA and HDOH at least three business days prior to the meeting.
 - The contractor shall be available for routine communication, planning and coordination with the WACOR and Technical Expert.
- 1.2 Progress Reports: The contractor shall prepare and submit monthly technical and financial progress reports to the WACOR, which shall contain current project status; activities completed in the previous month; issues from the previous month and how they were managed; projected activities for the coming month; anticipated issues for the coming month and how they will be managed; and current expenditures and projected expenditures for the upcoming reporting period.
- 1.3 Inspection Schedule: The contractor shall work closely with the WACOR, Technical Expert and HDOH to prepare a schedule that shall include a general timeframe, by month or by quarter, for the trips needed to complete the inspections under this contract. Every effort shall be made to group inspections geographically for travel economy and to distribute the trips throughout the year to avoid an accumulation or backlog.

THIS TASK WAS COMPLETED IN OPTION 1.

Task B-2: Compliance Evaluation Inspections of Traditional Major and Minor NPDES Facilities

- 2.1 The contractor shall perform compliance evaluation inspections (“CEI”) of eight major and three minor (non-major) NPDES-permitted facilities on Oahu and two minor NPDES-permitted facilities on Island of Hawai’i). The CEI is a non-sampling inspection designed to verify permittee compliance with applicable permit self-monitoring requirements, effluent limits, and compliance schedules. The contractor shall conduct the CEI in accordance with EPA’s NPDES Compliance Inspection Manual, July 2014, EPA 305-X-04-001.
- 2.2 The contractor shall schedule each inspection within the inspection schedule established under task 1.3. The contractor shall ensure that sufficient time is allotted to adequately evaluate compliance. The contractor shall take the following steps in scheduling each inspection:
 - a. Coordinate with EPA and HDOH. EPA and/or HDOH may attend the inspections.
 - b. Contact facility representatives one week prior to the inspection.
 - c. Contact EPA and HDOH prior to each trip to obtain up-to-date, relevant information about the facilities to be inspected.

THIS TASK WAS COMPLETED IN OPTION 1.

Task B-3: Industrial Stormwater Inspections

- 3.1 The contractor shall inspect ten industrial facilities for stormwater discharges on Oahu and five industrial facilities for stormwater discharges on either Kauai, Maui or Hawaii. The contractor shall evaluate each facilities’ stormwater control program and evaluate compliance with Hawaii’s industrial stormwater permit provisions. The contractor shall conduct each industrial stormwater inspection in accordance with EPA’s NPDES Compliance Inspection Manual, July 2014, EPA 305-X-04-001.
- 3.2 The contractor shall schedule each inspection within the inspection schedule established in task 1.3. The contractor shall ensure that sufficient time is allotted to adequately evaluate compliance. The contractor shall take the following steps in scheduling each inspection:
 - a. Coordinate with EPA and HDOH. EPA or HDOH may attend the inspections.
 - b. Contact EPA and HDOH prior to each trip to obtain up-to-date, relevant information about the facilities to be inspected.
 - c. Facility representatives should not be contacted prior to the inspection, unless otherwise directed by EPA and HDOH.

THIS TASK WAS COMPLETED IN OPTION 1.

Task B-4: Construction Stormwater Inspections

- 4.1 The contractor shall inspect ten construction sites for stormwater discharges on Hawaii, Oahu, Kauai or Maui. The contractor shall evaluate each sites’ stormwater control program and evaluate compliance with Hawaii’s construction stormwater permit provisions. The contractor shall conduct each construction stormwater inspection in

accordance with EPA's NPDES Compliance Inspection Manual, July 2014, EPA 305-X-04-001.

4.2 The contractor shall schedule each inspection within the inspection schedule established in task 1.3. The contractor shall ensure that sufficient time is allotted to adequately evaluate compliance. The contractor shall take the following steps in scheduling each inspection:

- a. Coordinate with EPA and HDOH. EPA or HDOH may attend the inspections.
- b. Contact EPA and HDOH prior to each trip to obtain up-to-date, relevant information about the facilities to be inspected.
- c. Facility representatives should not be contacted prior to the inspection, unless otherwise directed by EPA and HDOH.

THIS TASK WAS COMPLETED IN OPTION 1.

Task B-5: Inspection Reports

5.1 Draft Inspection Report: After the completion of each inspection, the contractor shall prepare, for review and comment by HDOH and EPA, a draft inspection report, documenting the inspector's observations and findings. The report shall include data collected before, during and after the inspection, a log of photos taken during the inspection, and all potential non-compliance observed during the inspection. The contractor shall conduct thorough quality assurance ("QA") reviews of the inspection reports to ensure accuracy, completeness and consistency between narrative, checklists, photos, and other supporting documentation. Each draft report shall be prepared in Microsoft Word and delivered via e-mail to both HDOH and EPA. The contractor shall assume one or two revisions.

5.2 Final Inspection Report: After receiving comments from the WACOR on the draft inspection report, the contractor shall revise/update the report and deliver a final inspection report in Adobe Acrobat (PDF) format via email to both HDOH and EPA. If the contractor does not receive comments from HDOH and EPA within 30 days of submitting the draft inspection report, the contractor may send a follow-up email stating that the report will be considered final if HDOH and EPA do not reply within 14 days with either comments or a schedule by which to receive comments. The report shall be complete, including photo log and relevant attachments. The photos shall also be submitted digitally on CD or other similar media.

THIS TASK WAS COMPLETED IN OPTION 1.

Task B-6: Data Entry

After the completion of each inspection, the contractor shall input relevant data regarding each inspection into EPA's Integrated Compliance Information System-NPDES (ICIS-NPDES) data management system. Data includes, but not limited to, facility, date, inspection type, and reason for inspection. If the contractor does not have access to ICIS-NPDES, the contractor shall contact

EPA to obtain access.

THIS TASK WAS COMPLETED IN OPTION 1.

DELIVERABLES REQUIRED AND SCHEDULE – INSPECTIONS

A schedule of deliverables is shown below. The contractor shall notify WACOR immediately, if at any time, he/she determines that the schedule will not be met for any reason.

Final deliverables shall be consistent with the acceptance criteria described at end of this work statement. Additionally, all final deliverables shall be of superior editorial quality.

Summary of Deliverables and Due Dates			
Subtask	Deliverable	Distribution	Due Date
Task B-1: Project Management			
1.1 Project Administration	Kick-off meeting agenda and summary COMPLETED IN OPTION 1	Via email	3 days prior to kick-off meeting that is within 45 days of award
1.2 Progress Reports	Monthly technical and financial progress reports COMPLETED IN OPTION 1	Via email	Monthly
1.3 Inspection schedule	Inspection schedule COMPLETED IN OPTION 1	Via email	Within 60 days of award
1.3 Inspection schedule changes	Revised inspection schedule COMPLETED IN OPTION 1	Via email, send revised schedule with changes clearly marked	As soon as possible
Task B-2: Compliance Evaluation Inspections of Traditional Major and Minor NPDES Facilities			
2.2 The contractor shall schedule each traditional major and minor NPDES inspection within the established schedule in coordination with EPA and HDOH.	Inspection date confirmation to EPA and HDOH COMPLETED IN OPTION 1	Via email	At least 14 days prior to conducting the inspection
Task B-3: Industrial Stormwater Inspections			

Summary of Deliverables and Due Dates			
Subtask	Deliverable	Distribution	Due Date
3.2 The contractor shall schedule each industrial stormwater inspection within the established schedule in coordination with EPA and HDOH.	Inspection date confirmation to EPA and HDOH COMPLETED IN OPTION 1	Via email	At least 14 days prior to conducting the inspection
Task B-4: Construction Stormwater Inspections			
4.2 The contractor shall schedule each construction stormwater inspection within the established schedule in coordination with EPA and HDOH.	Inspection date confirmation to EPA and HDOH COMPLETED IN OPTION 1	Via email	At least 14 days prior to conducting the inspection
Task B-5: Inspection Reports			
5.1 Draft inspection reports	Draft inspection report COMPLETED IN OPTION 1	Via email, submit report in Microsoft Word format to EPA and HDOH	Within 45 days of completing the travel associated with the inspection
5.3 Final inspection reports	Final inspection report COMPLETED IN OPTION 1	Via email, submit report in Adobe Acrobat format to EPA and HDOH	Within 14 days of receiving comments
5.3 Final inspection reports	Photos COMPLETED IN OPTION 1	Via CD or other similar media	Within 14 days of receiving comments
Task B-6: Data Entry			
6.1 Inspection data entry	<u>Inspection</u> data into ICIS-NPDES data system COMPLETED IN OPTION 1	Online	Within 14 days of completing the travel associated with the inspection

*Note: All days are calendar days unless otherwise specified.

The Contractor shall notify the WACOR and HDOH contact in writing when 75% of the authorized work assignment LOE/labor hours have been expended.

Total estimated level of effort for Task B and all sub-tasks therein is approximately 730 hrs. The contractor shall assume six (6) travel trips for all sub-tasks associated within Task A.

ALL 'B' TASKS AND ALL RELATED TRAVEL WERE COMPLETED IN OPTION 1.

SCOPE OF WORK – Task C: Permit Writing

Task C-1: Permit Writing - Project Management

C-1: Project Administration: The contractor's responsibilities shall include regular coordination with EPA's WACOR, EPA's Technical Expert, and HDOH staff to ensure preparation of permit drafts which are compliant with state and federal law, on a schedule which meets the needs of HDOH.

- a. **Kick-off Meeting:** An initial kick-off meeting for the contractor to meet with the WACOR, technical expert and HDOH NPDES team. The objective of the kickoff is to provide a review of scope of permit writing tasks for the year which may be assigned to the contractor. This meeting may take place in person or via video- or teleconference. The agenda and meeting notes shall be prepared by the contractor, and the agenda shall identify any information the contractor will need to receive from EPA or the HDOH to begin work. The draft agenda shall be submitted to the WACOR at least three days prior to the meeting.
- b. **Coordination and Planning:** The contractor shall be available for routine communication, planning and coordination with the WACOR on Hawaii NPDES permit writing needs. The contractor shall confirm in writing any significant decisions or agreements made during these interactions. These interactions will take place at least once a month (possibly as part of the Monthly Update Calls, see next), or as needed during normal business hours, via telephone, email, skype, video conferencing or in person.
- c. **Monthly Update Calls:** The contractor shall participate in update calls, to be held on a frequency not less than monthly, with WACOR, EPA technical expert and HDOH to detail progress on each active work project (permit), to identify and correct problems, and provide feedback on permitting issues in individual areas. These calls shall be structured as an item-by-item review of the Progress Report and associated Tracking Spreadsheet.
- d. **Tracking of progress on permit issuance:** The contractor is required to track each permit during the NPDES permit development process. The contractor shall maintain an up-to-date record of progress on all work assigned, including projected draft, review, correction and submission dates, in an electronic tabular format (hereafter referred to as the "Tracking Spreadsheet") based on the provided example. This information, particularly changes in target dates, will be shared with the WACOR during the monthly update calls and as part of the monthly progress reports, both described below. The contractor is required to submit the report electronically in a table format that includes each of the specific projected dates above, as well as timelines for completion of all final permit packages.
- e. **Monthly Progress Reports:** The contractor shall prepare and submit a report on permit-writing progress during a given month, by the 10th day of the following month. This Progress Report shall be sent to the WACOR, EPA Technical expert and the designated HDOH Clean Water Branch contact/liaison, and shall take the form of an e-mail or similar communication enabling sharing of digital files. The Report shall contain a separate section on work, and shall discuss in writing any changes in target dates, the grounds for those changes, and major issues encountered, with special emphasis on any issues. Attached to the E-mail and integral to the Progress Report shall be a copy of the

most recent version of the Tracking Spreadsheet. Projected dates which have changed since the previous Monthly Progress Report shall be highlighted in the spreadsheet.

- f. **Itemized Invoicing:** Each monthly invoice to EPA shall include an itemized list of all HDOH permits worked on in the preceding month and the status of that permit as of the date of the invoice.
- g. **Submission Requirements:** Tracking Spreadsheets, Monthly Progress Reports, and other significant communications or submissions of deliverables shall be sent by e-mail to the WACOR, EPA technical expert and HDOH permit contact. Documents shall be in either .DOC or .PDF file formats (for text) or .XLS format (for tracking spreadsheets) and shall be accessible, functional and free from computer viruses or other technology problems.

THIS TASK WAS COMPLETED IN OPTION 1.

Task C-2: Permit Writing - Draft and Final Permit Packages and Administrative Records

The contractor shall prepare draft permit packages for each facility assigned. Specific permits will be identified by WACOR, EPA Technical Expert and HDOH and provided to the contractor in writing. Correspondence shall primarily be in electronic form. Each permit package shall be consistent with applicable Federal and Hawaii regulations, guidance and conform to Hawaii's style and formatting practices as directed in the permit templates supplied by HDOH.

The contractor may be asked to provide the following services:

- Review data that has been provided by EPA Region 9, the state, and/or the discharger as part of the permit application process;
- Identify, collect, and review any additional background data for each facility to be permitted and the affected receiving water needed to properly evaluate the need for permit limitations and conditions;
- Prepare a draft permit and supporting documentation for each facility assigned. These draft documents shall be provided to EPA Region 9, and other appropriate parties, for review and comment. Afterwards the contractor shall incorporate and address those comments and submit a permit package for HDOH to adopt and issue public notice. The final drafted products shall also be provided to WACOR, EPA Technical Expert and HDOH at the same time.
- Assist HDOH staff with response to comments received during the Public Comments Period for permits drafted under this task order, including preparing a written document containing responses to all comments related to development of the permit package.
- Upon completion of the public notice and public comment processes, the contractor shall again incorporate and address the comments received and prepare a final permit package (final permit document, final fact sheet, response to public comments, and transmittal letter) for issuance by HDOH.

Permit packages shall be categorized into one of two groups, based on the contractor activities requested by WACOR, EPA Technical Expert and HDOH.

Task C-2-a: 'traditional' permits - (3 permits requested at this level of support)

- Contractor activities include writing draft permit, response to public comments and final permit to support for permit issuance by HDOH. These ‘traditional’ permits are considered to be permit renewals (i.e., not new permits).

THIS TASK WAS COMPLETED IN OPTION 1.

Task C-2-b: ‘dairy’ permit - (1 permit at this level of support)

- Contractor activities include developing a new permit to address a large dairy facility on the Island of Hawaii, and writing the draft permit, the public notice and the final permit for issuance by HDOH. May also include review and comments on dairy facility’s nutrient management plan as part of this permit development.

THIS TASK WAS PARTIALLY COMPLETED IN OPTION 1.

DRAFT AND FINAL ‘DAIRY’ PERMIT SHALL BE DELIVERED IN OPTION 2.

If a permit package cannot be precisely categorized into a group based on the above criteria, it shall be classified by WACOR based on best professional judgment.

Task C-3: Permit Writing – Coaching and Preparation of HDOH staff for NPDES permit hearing

C-3. Coaching support: The contractor’s responsibilities shall include coaching support and discussion with HDOH staff to adequately prepare for public hearing meetings on NPDES permits. The goal is to ensure HDOH staff have extensive technical understanding of permit and related documents, prepare responses to advanced permit questions that may arise and practice oral defense of permit contents and decisions therein prior to HDOH permit hearing. Contractor shall provide coaching and preparation support to HDOH staff for no more than two (2) permits. (These permits and related documents may be drafted by HDOH staff or by the contractor.) Under this task, contractor will provide verbal guidance and coaching by phone/in-person to HDOH staff. There will be minimal written documentation required by the contractor to HDOH. Correspondence shall primarily be in electronic form.

Table 1, below, contains a list of activities and timeframes for the drafting of NPDES permits. The following is the suggested process and timeframe for providing NPDES permit support to HDOH. The process may need to be adjusted based on the specific schedules and procedures established by the WACOR and HDOH.

The documents shall be in either .DOC or .PDF file formats (for text) or .XLS format (for tracking spreadsheets) and shall be accessible, functional and free from computer viruses or other technology problems.

THIS TASK WAS COMPLETED IN OPTION 1.

Table 1. Contractor Activity Descriptions and Target Delivery Timeframes

No.	Activity Description	Target Timeframe for Permit Writing
1	<p>Review/Copy Files</p> <ul style="list-style-type: none">• The Contractor will assign staff to review and copy all information necessary for development of NPDES documents, specifically Permits (information such as: permit applications, permit fact sheets, applicable statutes, regulations, guidance, Permit Quality Review, monitoring data, compliance and enforcement correspondence).• The Contractor will coordinate with EPA and the HDOH Clean Water Branch regarding when Contractor staff are scheduled for on-site visits for data collection prior to Contractor staff arriving at the Clean Water Branch.• The Contractor will obtain information from Clean Water Branch staff via email/mail, when feasible. <p>CONTRACTOR HAS COMPLETED 3 'TRADITIONAL' PERMITS IN OPTION 1.</p> <p>'DAIRY' PERMIT TO BE COMPLETED IN OPTION 2.</p>	Within 2 weeks after assignment by EPA
2 [Permits only]	<p>Collect Additional Data and Information for permit development (as necessary)</p> <ul style="list-style-type: none">• The Contractor shall be authorized to contact the facility directly if additional data or information is required to initiate permit development. Any correspondence between the facility and the Contractor shall be documented for the contract file and HDOH Clean Water Branch administrative file as deemed necessary (e.g., new data submittal). <p>Perform Pre-Permit Site Visit (as necessary)</p> <ul style="list-style-type: none">• As time allows, a permit site-visit <u>may</u> be performed to observe facility operations, outfall conditions, etc.• When feasible, a permit site visit shall be coordinated with planned compliance evaluation inspections (CEIs). <p>EPA and HDOH Clean Water Branch facility contacts shall be notified of all permit site visits prior to the visit. At EPA and HDOH discretion, their staff may accompany Contractor staff.</p> <p>CONTRACTOR HAS COMPLETED 3 'TRADITIONAL' PERMITS IN OPTION 1.</p>	Within 4 weeks after permit assignment

No.	Activity Description	Target Timeframe for Permit Writing
	'DAIRY' PERMIT TO BE COMPLETED IN OPTION 2.	
3	<p>Prepare and Deliver Administrative Draft NPDES Documents</p> <ul style="list-style-type: none"> Based on review of all collected information, identify (if any) policy issues for discussion with the Clean Water Branch. As necessary, discuss with the Clean Water Branch to reach resolution. In order to facilitate review by EPA and the Clean Water Branch, any unique issues will be highlighted in the Administrative Draft Permits. The Administrative Draft NPDES Documents will be delivered (via e-mail) to the Clean Water Branch contact, with copies sent to EPA and the appropriate Clean Water Branch Manager (as applicable). Subsequent to delivery of the Administrative Draft NPDES Documents, the Contractor will schedule a conference call (as needed) or meeting with EPA and the Clean Water Branch contact to walk through the approach taken for developing requirements and provisions, and discuss any other potentially controversial issues related to the draft documents. <p>[Note: if no comments are provided on the administrative draft, the draft will be considered the final administrative draft.]</p> <p>CONTRACTOR HAS COMPLETED 3 'TRADITIONAL' PERMITS IN OPTION 1.</p> <p>'DAIRY' PERMIT TO BE COMPLETED IN OPTION 2.</p>	Within 2 weeks after assignment by EPA
	Receive Clean Water Branch comments on Administrative Draft	Within 2 weeks after receipt
4	<p>Incorporate Clean Water Branch Comments on the Administrative Draft Permits (as necessary), and Prepare and Deliver the Final Administrative Draft NPDES Documents</p> <ul style="list-style-type: none"> Based on comments from EPA and the Clean Water Branch, revisions to the administrative draft NPDES Documents will be made. <p>If necessary, a final administrative draft NPDES Document(s) will be delivered (via e-mail) to the Clean Water Branch contact, with copies sent to the</p>	Within 1 week after receipt of comments from EPA and the HDOH Clean Water Branch

No.	Activity Description	Target Timeframe for Permit Writing
	<p>appropriate Clean Water Branch Manager. CONTRACTOR HAS COMPLETED 3 'TRADITIONAL' PERMITS IN OPTION 1.</p> <p>'DAIRY' PERMIT TO BE COMPLETED IN OPTION 2.</p>	
5	<p>Prepare and Deliver the Public Notice Draft NPDES Documents (as necessary)</p> <ul style="list-style-type: none"> • Address any comments received by EPA and the Clean Water Branch on the Final Administrative Draft NPDES Documents. • Make any final changes/edit/etc., and prepare the Public Notice Draft NPDES Documents. • The Public Notice Draft NPDES Documents shall include all components of the administrative draft record, • Prepare public notice materials to transmit the Public Notice Draft NPDES Documents (transmittal letter for interested parties, Notice of Public Hearing, letter to newspaper for public advertising, etc.). Formats for the public notice materials to be provided by the Clean Water Branch. • The Public Notice Draft NPDES Documents will be delivered (via e-mail) to the Clean Water Branch contact, with copies sent to EPA and the appropriate Clean Water Branch Manager. • Subsequent to delivery of the Public Notice Draft NPDES Documents, the Contractor will schedule a conference call (as needed) or meeting with the Clean Water Branch contact to discuss any significant changes or issues related to the public notice draft documents. <p>CONTRACTOR HAS COMPLETED 3 'TRADITIONAL' PERMITS IN OPTION 1.</p> <p>'DAIRY' PERMIT TO BE COMPLETED IN OPTION 2.</p>	<p>Within 2 weeks after receipt of comments from EPA and the HDOH Clean Water Branch</p>
6	<p>Support Public Notice and Public Comment proceedings on Draft NPDES Documents</p> <ul style="list-style-type: none"> • Assist HDOH staff in preparing the Response to Comments for each NPDES Document. • Revisions to the Draft NPDES Document(s) shall be made to address the public comments received 	<p>Provide support as needed during the HDOH-designated public comment period, generally 30 days. Written</p>

No.	Activity Description	Target Timeframe for Permit Writing
	<p>and any additional comments from EPA and the HDOH contact.</p> <ul style="list-style-type: none"> A written “response to comments” document shall be prepared stating each of the comments received (consolidation of similar comments is allowable) and what response, if any, was made to each comment. This document will become part of the final permit and the administrative record. <p>CONTRACTOR HAS COMPLETED 3 ‘TRADITIONAL’ PERMITS IN OPTION 1.</p> <p>‘DAIRY’ PERMIT TO BE COMPLETED IN OPTION 2.</p>	<p>comment responses due within 2 weeks after the end of the public comment period as part of the final package, below</p>
7	<p>Prepare and Deliver the Final NPDES Documents</p> <ul style="list-style-type: none"> Address all comments received during any public notice comment period(s) or public hearing(s) on the Public Notice Draft NPDES Documents. Make any final changes/edit/etc., and prepare the Final Permit package(s). A Final NPDES Permit Package shall include the Final NPDES Permit, the Final Fact Sheet, the response to public comments, and the final permit transmittal letter. The Final NPDES Permit Package shall be delivered (via e-mail) to the WACOR, with copies sent to the EPA Region 9 Technical Expert and the HDOH Clean Water Branch contact. Subsequent to delivery of the Final NPDES Permit Package(s), the Contractor will schedule a conference call (as needed) or meeting with the Clean Water Branch contact to discuss any significant changes or issues related to the final NPDES Documents. <p>CONTRACTOR HAS COMPLETED 3 ‘TRADITIONAL’ PERMITS IN OPTION 1.</p> <p>‘DAIRY’ PERMIT TO BE COMPLETED IN OPTION 2.</p>	<p>Within 2 weeks after the end of the public comment period(s)</p>

DELIVERABLES REQUIRED AND SCHEDULE – PERMIT WRITING

Based on HDOH Clean Water Branch requirements and applicable formats and/or language, the Contractor shall prepare the draft and public notice draft NPDES Documents (Permits with associated Fact Sheets) and their respective administrative records, for each facility or standard

assigned. These draft documents will be coordinated through the WACOR and EPA Technical Expert, to provide for appropriate EPA and State staff review and comment. The contractor will incorporate comments provided by EPA and HDOH on the administrative draft and supporting documentation. A copy of all draft and final documents will be provided to the WACOR, Technical Expert, and HDOH at the completion of the task order. Individual deliverable due dates shall be agreed with Hawaii DOH – Clean Water Branch, with concurrence by EPA.

NPDES Documents produced under this Task Order shall be submitted by e-mail to the relevant HDOH permit contact/liaison with a CC to the WACOR and EPA Technical Expert in either .DOC or .PDF file formats. Submitted files shall be accessible, functional and free from computer viruses or other technology problems.

Final deliverables shall be consistent with the acceptance criteria described at end of this work statement. Additionally, all final deliverables shall be of superior editorial quality. Contractor shall provide quality assurance reporting as specifically identified by the WACOR.

The duplication of more than 5,000 copies of a single page or 25,000 or more total impressions is considered "printing" and, therefore, prohibited. For more information on restrictions relating to deliverables, the contractor is referred to the EPA Publication Management Guide (EPA-175-K-92-011).

SUMMARY OF DELIVERABLES AND DUE DATES			
Task/Subtask	Deliverable	Distribution	Due Date*
Task C-1-1.a	Kickoff Meeting Agenda COMPLETED IN OPTION 1	WACOR, EPA Technical Expert and HDOH NPDES staff	Within 2 weeks of award
Task C-1-1.b.	Kickoff Meeting Summary COMPLETED IN OPTION 1	WACOR, EPA Technical Expert and HDOH NPDES staff	No later than August 30, 2017.
Task C-1-1.c	Monthly Update Call Follow-up COMPLETED IN OPTION 1	WACOR, EPA Technical Expert and HDOH NPDES staff	Monthly after submission of Monthly Progress Reports, on a schedule to be agreed with HDOH.
Task C-1-2.d	Tracking Spreadsheet COMPLETED IN OPTION 1	WACOR, EPA Technical Expert and HDOH NPDES staff	Initial version within 2 weeks of first Technical Directive identifying permits for contractor support, then updated as new dates and information are

			received
Task C-2 (NPDES Permits)	Write NPDES Permits (3+1) as individually requested by HDOH – Clean Water Branch via EPA Technical Directives PARTIALLY COMPLETED IN OPTION 1	WACOR, EPA Technical Expert and HDOH NPDES staff	Schedule for individual permits (draft, public notice, and final), shall be as assigned in the relevant Technical Directive(s)
Task C-3 (coaching HDOH staff for permit hearings)	Oral coaching and preparation of HDOH staff on 2 permits prior to public hearings for HDOH adoption COMPLETED IN OPTION 1	WACOR, EPA Technical Expert and HDOH NPDES staff	Schedule for coaching shall be assigned in Kickoff meeting summary

*Note: All days are calendar days unless otherwise specified.

The Contractor shall notify the WACOR in writing when 75% of the authorized work assignment LOE/labor hours have been expended.

Total estimated level of effort for Task C and all sub-tasks therein is approximately 1506 hrs. The contractor shall assume four (4) travel trips for all sub-tasks associated within this Task.

THIS TASK WAS PARTIALLY COMPLETED IN OPTION 1.

THE CONTRACTOR SHALL DELIVER THE DRAFT AND FINAL ‘DAIRY’ NPDES PERMIT FOR IN OPTION 2. ONE TRAVEL TRIP MAY BE NEEDED IN OPTION 2.

TOTAL LEVEL OF EFFORT FOR COMPLETING TASK C-2 IN OPTION 2 IS 85 HOURS.

CONTRACT PWS REFERENCE

See Contract PWS Page 1-10 of 14 **Task # “Task Title”, Page # - # of # Task # Task Name**

ANTICIPATED TRAVEL REQUIREMENTS

All travel shall be approved in advance by the Contract-Level Contracting Officer’s Representative (CL-COR) and shall be in accordance with the Contract.

ADDITIONAL REQUIREMENTS

Upon issuance of written technical direction, the Contractor shall submit for inspection of all work in progress at any time under this work assignment. The Contractor shall develop and maintain files supporting each task.

The contractor shall contact the Contracting Officer (CO) and/or the CL-COR by telephone to discuss any problems that may adversely affect the work on this Work Assignment. Within five (5) calendar days the contractor shall follow the phone call with a brief written explanation of the

problem, including any actions already taken, and/or recommended solutions to correct the problem. Written explanation shall be made available to the CO and the CL-COR.

CONTRACTOR IDENTIFICATION

To avoid any perception that contractor personnel are EPA employees, the contractor shall assure that contractor personnel are clearly identified as independent contractors of EPA when attending meetings with outside parties or visiting field sites.

CONTROL REQUIREMENTS

Quality Assurance Project Plan (QAPP):

Contractor has developed a quality assurance checklist for NPDES permit writers on staff. Contractor shall utilize this checklist when developing NPDES permits for HDOH. Contractor may be required to perform additional quality assurance measures as directed by WACOR.

Organizational Conflict of Interest:

The Contractor shall warrant that, to the best of the Contractor's knowledge and belief, there are no relevant facts or circumstances which could give rise to an organizational conflict of interest, as defined in FAR Subpart 9.5, or that the contractor has disclosed all such relevant information. See contract clause 1552.209-71 Organization of Conflict of Interest.

Notification of Conflicts of Interest Regarding Personnel:

The Contractor shall immediately notify the CL-COR and the CO of (1) any actual or potential personal conflict of interest with regard to any of its employees working on or having access to information regarding this contract, or (2) any such conflicts concerning subcontractor employees or consultants working on or having access to information regarding the contract, when such conflicts have been reported to the Contractor. A personal conflict of interest is defined as a relationship of an employee, subcontractor employee, or consultant with an entity that may impair the objectivity of the employee, subcontractor employee, or consultant in performing the contract work. See Section H.4, contract clause EPAAR 1552.209-73 Notification of Conflict of Interest.

The contractor shall contact the WACOR and/or the AWACOR by telephone to discuss any problems that may adversely affect the work described in the PWS. Within five (5) calendar days the contractor shall follow the phone call with a brief written explanation of the problem, including any actions already taken, and/or recommended solutions to correct the problem. Written explanation shall be provided via email to the WACOR with a copy to the AWACOR and CO.

Enforcement Sensitive Information:

The contractor recognizes that contractor employees in performing tasks specified in the PWS may have access to data/information, either provided by the government or first generated during contract performance, of enforcement sensitive nature which should not be released to the public without Environmental Protection Agency (EPA) approval. Enforcement sensitive refers to records or information compiled for law enforcement purposes (whether administrative, civil or

criminal), the disclosure of which could reasonably be expected to interfere with the enforcement action. It is imperative that all contractor personnel, including but not limited to, subcontractor and consultant personnel assigned to work on this contract and/or task order, or with access to materials developed pursuant to such efforts, understand that this information is confidential and any disclosure or misuse of the information may result in prosecution to the fullest extent of the law. All contractor personnel are expected to exercise due diligence in safeguarding, handling or disposing of any such information.

Project Employee Confidentiality Agreement The contractor agrees that the contractor employee will not disclose, either in whole or in part, to any entity external to the EPA, the Department of Justice, or the contractor, any information or data (as defined in FAR Section 27.401) provided by the government or first generated by the contractor under the work described in the PWS, any site-specific cost information, or any enforcement strategy without first obtaining the written permission from the WACOR. If a contractor, through an employee or otherwise, is subpoenaed to testify or produce documents, which could result in such disclosure, the contractor must provide immediate advance notification to the EPA so that the EPA can take action to prevent such disclosure. Such agreements shall be effective for the life and for a period of five (5) years after completion of all work described in the PWS.

Handling of Confidential Business Information (CBI)

Contractor's access to TSCA CBI must comply with the procedures set forth in the TSCA CBI Security Manual. Likewise, access to FIFRA CBI shall follow the security procedures set forth in the FIFRA Information Security Manual. To the extent that the work described in the PWS requires access to proprietary or confidential business or financial data of other companies, and as long as such data remains proprietary or confidential, the contractor shall protect such data from unauthorized use and disclosure.

All files or other information identified as Confidential Business Information (CBI) shall be treated as confidential and kept in a secure area with access limited to only contractor personnel directly involved in the case or special project assignment. The contractor, subcontractor, and consultant personnel are bound by the requirements and sanctions contained in their contracts with the EPA and in EPA's confidentiality regulations found at 40 CFR Part 2, Subpart B. The contractor subcontractors, and consultant must adhere to EPA-approved security plans which describes procedures to protect CBI, and are required to sign non-disclosure agreements before gaining access to CBI.

All official data, findings, and results of investigations and studies completed by the contractor shall be available for EPA and DOJ internal use only. The contractor shall not release any part of such data without the written direction of the WACOR.

Conferences and Workshops:

The tasks under this work assignment may require the acquisition of "off-site" facilities for conference(s) and meetings as defined in the IPN 12-05. AND the events associated with this work assignment are covered by EPA Order 1900.3 and do require EPA Form 5170.

The contractor shall immediately alert the WACOR to any anticipated event under the work assignment which may result in incurring an estimated \$20,000 or more cost, funded by EPA, specific to that event, meeting, training, etc. Those costs would include travel of both prime and

consultant personnel, planning and facilitation costs, AV and rental of venue costs, etc. The WACOR will then prepare approval internal paperwork for the event and will advise the contractor when appropriate signatures have been obtained. At that point, effort can proceed for the event. If the event is being sponsored by another EPA organization, the organization providing the planning is responsible for the approval.

Any event which meets the definition of a “conference,” with total net expenditures greater than \$20,000, is required to submit EPA Electronic Form 5170 and Form 5170-A (with cost estimates/actuals). In the case the workflow system is down and WACORs require emergency approval, they can submit EPA Form 5170 (PDF) (2pp, 93K) (with cost estimates) to conference@epa.gov.

PERFORMANCE SURVEILLANCE PLAN

Task A-1

PERFORMANCE REQUIREMENT	PERFORMANCE STANDARD	Acceptable Quality Level
1.a Contractor shall conduct a kick-off meeting at the beginning of the contract. The contractor shall prepare the meeting agenda and summary.	<ul style="list-style-type: none"> - Contractor shall coordinate with EPA in a timely manner. - Agenda topics shall include all pertinent issues for discussion. - Meeting notes shall be submitted to EPA within one week of the meeting. - Meeting notes shall include, at a minimum, major items discussed, major items agreed upon, and tasks to be completed and by whom. - The contractor shall notify the WACOR in a timely manner of any issues, concerns or potential schedule changes. - The contractor shall be responsive to WACOR inquiries. 	<ul style="list-style-type: none"> - The contractor conducts the kick-off meeting within 30 days of award. - The meeting agenda is provided to EPA at least 3 business days prior to each meeting. - 90% of all agenda topics are addressed during each meeting. - The contractor shall contact the WACOR, via telephone or email, at least once each month. - The contractor shall notify the WACOR of any significant issues, concerns or potential schedule impacts within 3 days of identification. - The contractor shall respond to WACOR inquiries or requests within 3 days.
1.b Contractor shall generate draft workplan including draft survey instrument.	<ul style="list-style-type: none"> - Contractor shall solicit comments from EPA, at minimum, regarding the draft survey instrument. - Draft workplan shall comprehensively address all tasks, sub-tasks and deliverables within Task A-1, A-2 and A-3. 	<ul style="list-style-type: none"> - Contractor provides the draft workplan and the draft survey instrument to EPA within 180 days of award. - 100% of all tasks are addressed in draft workplan. - Draft workplan and survey instrument are thorough and minimal inaccuracies or minor errors in content spelling and grammar.
1.b Contractor shall generate final workplan and final survey instrument.	<ul style="list-style-type: none"> - Contractor shall revise final workplan and survey instrument based on comments from EPA, and possibly HDOH if comments provided. - Contractor shall maintain regular communications with WACOR, HDOH contact and 	<ul style="list-style-type: none"> - Contractor provides the final workplan and final survey instrument to EPA within 30 days of receipt of comments. - Final workplan is complete and acceptable to WACOR. - Final survey instrument is complete, free of spelling and

PERFORMANCE REQUIREMENT	PERFORMANCE STANDARD	Acceptable Quality Level
	others as identified by WACOR, regarding schedule and procedures for implementing survey instrument.	grammatical errors and acceptable to WACOR.
1.c & d. Contractor shall conduct survey of HDOH Clean Water Branch. Contractor shall review existing information on HDOH Clean Water Branch, as appropriate.	<ul style="list-style-type: none"> - Contractor shall, as appropriate, review existing information of HDOH Clean Water Branch. - Contractor shall utilize survey instrument to collect information regarding Clean Water Branch, from both managers and staff at EPA and HDOH. - Contractor shall complete survey in timely manner. 	<ul style="list-style-type: none"> - Contractor shall complete review and survey of Clean Water Branch within 7 mos. of contract award.
1.e Contractor shall generate draft evaluation report of Clean Water Branch.	<ul style="list-style-type: none"> - Contractor shall provide draft evaluation report on HDOH Clean Water Branch in timely manner. - Contractor shall solicit comments from EPA, at minimum, regarding the draft evaluation report on Clean Water Branch program. 	<ul style="list-style-type: none"> - Contractor shall provide draft evaluation report to EPA, at minimum, review and survey of Clean Water Branch within 7 mos. of contract award.
1.e Contractor shall generate final evaluation report of Clean Water Branch.	<ul style="list-style-type: none"> - Contractor shall review and consider comments from EPA (and possibly HDOH) as they prepare final evaluation report on Clean Water Branch Program. - Contractor shall include its own recommendations to improve HDOH Clean Water Branch as part of final evaluation report. 	<ul style="list-style-type: none"> - Final evaluation report shall be submitted to WACOR within 30 days of receipt of EPA comments. - Final evaluation report shall be thorough, accurate, clear and concise, and free of spelling and grammatical errors.

Task A-2

PERFORMANCE REQUIREMENT	PERFORMANCE STANDARD	Acceptable Quality Level
2.a. Contractor shall conduct in-depth fact-finding effort on HDOH NPDES program. Contractor shall review existing	<ul style="list-style-type: none"> - Contractor shall, as appropriate, review existing information of HDOH NPDES program. 	<ul style="list-style-type: none"> - Contractor shall review NPDES permit appeals process, at minimum. - Contractor shall complete

PERFORMANCE REQUIREMENT	PERFORMANCE STANDARD	Acceptable Quality Level
information of HDOH NPDES program.	<ul style="list-style-type: none"> - Contractor shall utilize survey instrument to collect information regarding NPDES program, from both managers and staff at EPA and HDOH. - Contractor shall complete survey in timely manner. 	review and survey of NPDES program within 8 mos. of contract award.
2.b. Contractor shall generate draft evaluation report of NPDES program.	<ul style="list-style-type: none"> - Contractor shall provide draft evaluation report on HDOH NPDES program in timely manner. - Contractor shall solicit comments from EPA, at minimum, regarding the draft evaluation report on NPDES program. 	<ul style="list-style-type: none"> - Draft evaluation report of NPDES program shall be completed within 8 mos. of contract award.
2.b. Contractor shall generate final evaluation report of NPDES program.	<ul style="list-style-type: none"> - Contractor shall review and consider comments from EPA (and possibly HDOH) as they prepare final evaluation report on NPDES program. - Contractor shall include its own recommendations to improve HDOH NPDES program as part of final evaluation report. 	<ul style="list-style-type: none"> - Final evaluation report shall be thorough, accurate, clear and concise, and free of spelling and grammatical errors. - Final evaluation report shall be submitted to WACOR within 30 days of receipt of EPA comments.

Task A-3

PERFORMANCE REQUIREMENT	PERFORMANCE STANDARD	Acceptable Quality Level
3.c. Contractor shall conduct in-depth fact-finding effort on HDOH Monitoring and Assessment program. Contractor shall review existing information of HDOH Monitoring and Assessment program.	<ul style="list-style-type: none"> - Contractor shall, as appropriate, review existing information of HDOH Monitoring and Assessment program. - Contractor shall utilize survey instrument to collect information regarding Monitoring and Assessment program, from both managers and staff at EPA and HDOH. Contractor shall complete survey in timely manner. 	<ul style="list-style-type: none"> -Contractor shall review Monitoring and Assessment program and Integrated Report process, at minimum. -Contractor shall complete review and survey of Monitoring and Assessment program within 10 mos. of contract award.
3.d. Contractor shall generate draft evaluation report of	<ul style="list-style-type: none"> - Contractor shall provide draft evaluation report on HDOH 	-Draft evaluation report of Monitoring and Assessment

PERFORMANCE REQUIREMENT	PERFORMANCE STANDARD	Acceptable Quality Level
Monitoring and Assessment program.	<p>Monitoring and Assessment program in timely manner.</p> <ul style="list-style-type: none"> - Contractor shall solicit comments from EPA, at minimum, regarding the draft evaluation report on Monitoring and Assessment program. 	<p>program shall be completed within 10 mos. of contract award.</p>
3.d. Contractor shall generate final evaluation report of Monitoring and Assessment program.	<ul style="list-style-type: none"> - Contractor shall review and consider comments from EPA (and possibly HDOH) as they prepare final evaluation report on Monitoring and Assessment program. - Contractor shall include its own recommendations to improve HDOH Monitoring and Assessment program as part of final evaluation report. 	<ul style="list-style-type: none"> - Final evaluation report shall be thorough, accurate, clear and concise, and free of spelling and grammatical errors. - Final evaluation report shall be submitted to WACOR within 30 days of receipt of EPA comments.

Task B-1

PERFORMANCE REQUIREMENT	PERFORMANCE STANDARD	Acceptable Quality Level
1.1 The contractor shall conduct a kick-off meeting at the beginning of the contract. The contractor shall prepare the meeting agenda and summary.	<ul style="list-style-type: none"> - The contractor shall coordinate with EPA and HDOH in a timely manner. - Agenda topics shall include all pertinent issues for discussion. - Agenda topics shall be fully addressed during the meeting. - Meeting notes shall be submitted to EPA and HDOH within one week of the meeting. - Meeting notes shall include, at a minimum, major items discussed, major items agreed upon, and tasks to be completed and by whom. 	<ul style="list-style-type: none"> - The contractor conducts the kick-off meeting within 30 days of award. - The meeting agenda is provided to EPA and HDOH at least 3 business days prior to each meeting. - 90% of all agenda topics are addressed during each meeting. - 90% of the agenda and notes are accurate, clear, concise, and free of spelling and grammar errors.

PERFORMANCE REQUIREMENT	PERFORMANCE STANDARD	Acceptable Quality Level
1.1 The contractor shall be available for routine communication, planning and coordination with EPA and HDOH.	<ul style="list-style-type: none"> - The contractor shall maintain regular communications with EPA and HDOH. - The contractor shall notify EPA and HDOH in a timely manner of any issues, concerns or potential schedule changes. - The contractor shall be responsive to EPA and HDOH inquiries. - The contractor shall confirm in writing any significant decisions or agreements. 	<ul style="list-style-type: none"> - The contractor contacts EPA and HDOH, via telephone or email, at least once each month. - The contractor notifies EPA and HDOH of any significant issues, concerns or potential schedule changes within 3 business days of identification. - The contractor responds to EPA and HDOH inquiries within 3 business days. - The contractor confirms via email significant decisions or agreements to EPA and HDOH within 3 business days of interaction. - 90% of written communications are accurate, clear, concise and free of spelling or grammar errors.
1.2 The contractor shall monitor project status and provide monthly technical and financial progress reports indicating expenditures and projected expenditures for the upcoming reporting period.	<ul style="list-style-type: none"> - The project status shall be reflected in the monthly technical and financial progress reports. - Reports shall concisely and accurately detail current project status; activities completed in the previous month; issues from the previous month and how they were managed; projected activities for the coming month; anticipated issues for the coming month and how they will be managed; and current and projected expenditures. - Reports shall be delivered to EPA within one week after the end of the reporting period. 	<ul style="list-style-type: none"> - 90% of all reports are complete, up-to-date, clear, concise, accurate and verifiable – with no more than 5 minor errors in content or spelling and grammar. - 90% of all reports are provided to EPA no later than one week after the end of the reporting period.

PERFORMANCE REQUIREMENT	PERFORMANCE STANDARD	Acceptable Quality Level
1.3 The contractor shall prepare an inspection schedule in accordance with the established milestones and schedule.	<ul style="list-style-type: none"> - The inspection schedule shall be timely and complete. - The inspection schedule shall be well-organized, and demonstrate completion within the overall established schedule. - Significant schedule changes shall be submitted as they occur. 	<ul style="list-style-type: none"> - The schedule is completed within 30 days of kick-off meeting. - The schedule is clear, concise, and accurately reflects work to be completed - with no more than 5 minor errors in content, spelling and grammar. - The contractor alerts EPA and HDOH of significant schedule changes within 5 business days of identification.

Task B-2

PERFORMANCE REQUIREMENT	PERFORMANCE STANDARD	Acceptable Quality Level
2.1 The contractor shall inspect eight major and five minor NPDES-permitted facilities.	- The contractor shall ensure eight major and five minor NPDES-permitted facilities are inspected in a timely manner.	- The contractor completes inspections of eight major and five minor NPDES-permitted facilities within the overall established schedule.
2.1 The contractor shall perform inspections in accordance with EPA guidance.	- Inspections shall be conducted in accordance with EPA's NPDES Compliance Inspection Manual, July 2014, EPA 305-X-04-001.	- The contractor sufficiently inspects each facility to evaluate compliance, as described in the relevant sections of EPA's NPDES Compliance Inspection Manual.
2.2 The contractor shall schedule each inspection within the established schedule in coordination with EPA and HDOH.	- The contractor shall schedule each inspection and notify EPA and HDOH of each inspection in a timely manner.	<ul style="list-style-type: none"> - 90% of the scheduled inspections should require minimal schedule changes. - The contractor confirms each inspection with EPA and HDOH at least 14 days prior to conducting the inspection.

Task B-3

PERFORMANCE REQUIREMENT	PERFORMANCE STANDARD	Acceptable Quality Level
3.1 The contractor shall inspect 15 industrial facilities.	- The contractor shall ensure 15 industrial facilities are inspected in a timely manner.	- The contractor completes inspections of 15 industrial facilities within the overall established schedule.
3.1 The contractor shall perform inspections in accordance with EPA guidance.	- Inspections shall be conducted in accordance with EPA's NPDES Compliance Inspection Manual, July 2014, EPA 305-X-04-001.	- The contractor sufficiently inspects each facility to evaluate compliance, as described in the relevant sections of EPA's NPDES Compliance Inspection Manual.
3.2 The contractor shall schedule each inspection within the established schedule in coordination with EPA and HDOH.	- The contractor shall schedule each inspection and notify EPA and HDOH of each inspection in a timely manner.	- 90% of the scheduled inspections should require minimal schedule changes. - The contractor shall confirm each inspection with EPA and HDOH at least 14 days prior to conducting the inspection.

Task B-4

PERFORMANCE REQUIREMENT	PERFORMANCE STANDARD	Acceptable Quality Level
4.1 The contractor shall inspect ten construction sites.	- The contractor shall ensure ten construction sites are inspected in a timely manner.	- The contractor completes inspections of ten construction sites within the overall established schedule.
4.1 The contractor shall perform inspections in accordance with EPA guidance.	- Inspections shall be conducted in accordance with EPA's NPDES Compliance Inspection Manual, July 2014, EPA 305-X-04-001.	- The contractor sufficiently inspects each facility to evaluate compliance, as described in the relevant sections of EPA's NPDES Compliance Inspection Manual.
4.2 The contractor shall schedule each inspection within the established schedule in coordination with EPA and HDOH.	- The contractor shall schedule each inspection and notify EPA and HDOH of each inspection in a timely manner.	- 90% of the scheduled inspections should require minimal schedule changes. - The contractor confirms each inspection with EPA and HDOH at least 14 days prior to conducting the inspection.

Task B-5

PERFORMANCE REQUIREMENT	PERFORMANCE STANDARD	Acceptable Quality Level
5.1 The contractor shall provide draft inspection reports and shall conduct thorough QA reviews of the inspection reports.	<ul style="list-style-type: none">- The contractor shall provide draft inspection reports in a timely manner.- The draft inspection reports shall be written in accordance with Section 2.G of EPA's NPDES Compliance Manual, July 2014.- Each inspection report shall be reviewed, edited and proofread for accuracy, completeness, and internal consistency between narrative, checklists, photos and other supporting documentation.	<ul style="list-style-type: none">- The contractor completes the draft inspection reports within 45 days after completing the travel associated with the inspection.- The draft inspection reports are thorough and have minimal inaccuracies or minor errors in content, spelling and grammar.
5.2 The contractor shall provide final inspection reports to EPA and HDOH.	<ul style="list-style-type: none">- The inspection reports shall be revised based on comments from EPA and HDOH.- The final inspection report shall be technically and factually accurate and complete.	<ul style="list-style-type: none">- The contractor completes the final inspection report with 14 days of receiving comments on the draft report.- The final reports are of sufficient scope and content to enable EPA and HDOH to determine compliance.- The final reports are acceptable to the WACOR with no inaccuracies and no more than 5 spelling or grammar errors.

Task B-6

PERFORMANCE REQUIREMENT	PERFORMANCE STANDARD	Acceptable Quality Level
6.1 The contractor shall input inspection data into ICIS-NPDES.	<ul style="list-style-type: none">- The contractor shall input inspection data in a timely manner.- The inspection data shall be accurate.	<ul style="list-style-type: none">- The contractor shall input inspection data within 14 days after completing the travel associated with the inspection.- The inspection data shall have no inaccuracies.

Task C-1

<u>PERFORMANCE REQUIREMENT</u>	<u>PERFORMANCE STANDARD</u>	<u>ACCEPTABLE QUALITY LEVEL (AQL)</u>
1.A.1 Kick-off Meeting: The contractor shall conduct a kick-off meeting and prepare the agenda and meeting summary.	<ul style="list-style-type: none"> ○ Kick-off meeting shall be coordinated with all parties in a timely manner. ○ Agenda topics shall include all pertinent issues for discussion. ○ Agenda topics shall be fully addressed during the meeting. ○ Open issues shall be addressed within 5 days of meeting. ○ Meeting summary shall be submitted to the WACOR within 5 days of the meeting. ○ Meeting summary shall appropriately cover topics of discussion including key details and agreements. 	<ul style="list-style-type: none"> ▪ The kick-off meeting is held within 3 weeks of Task Order award, and no later than September 30, 2017. ▪ The draft agenda is submitted to the WACOR at least 3 days prior to the meeting. ▪ 90% of all agenda topics are fully addressed during the meeting. ▪ 95% of the agenda and meeting summary shall be accurate, thorough, clear, concise, and free of spelling and grammar errors.
1.A.2 Coordination and Planning: The contractor shall be available for discussions with the WACOR about permit issuance progress and related topics.	<ul style="list-style-type: none"> ○ The contractor shall maintain regular communications with the WACOR and the HDOH liaison. ○ The contractor shall notify the WACOR in a timely manner of any issues, concerns or potential schedule changes. ○ The contractor shall be responsive to WACOR inquiries. ○ Conversations with the WACOR about progress on permit drafting shall be held not less than monthly (e.g. as part of monthly update calls, below), or as requested by the WACOR. ○ The contractor shall confirm in writing any significant decisions or agreements. E-mail is an acceptable medium for written confirmations. 	<ul style="list-style-type: none"> ▪ The contractor shall contact the WACOR, via telephone or email, at least once each month. ▪ The contractor shall notify the WACOR of any significant issues, concerns or potential schedule impacts within 3 days of identification. ▪ The contractor shall respond to WACOR inquiries or requests within 3 days. ▪ The contractor shall submit documentation of significant decisions or agreements to the WACOR within 3 days of interaction. ▪ 90% of the documentation shall be thorough, accurate, clear, concise and free of spelling or grammar errors.
1.A.3 Monthly Update Calls: The contractor shall participate in monthly update calls with EPA and the HDOH.	<ul style="list-style-type: none"> ○ Calls shall be held not less than monthly on a schedule agreed to between the WACOR, HDOH representative, and the contractor. ○ Calls shall address the status of every active (assigned but not yet completed) permit being worked 	<ul style="list-style-type: none"> ▪ Call schedules are confirmed by the contractor not less than 1 week in advance. ▪ No monthly update calls are missed except by prior agreement with the WACOR, and calls which are rescheduled take place

<u>PERFORMANCE REQUIREMENT</u>	<u>PERFORMANCE STANDARD</u>	<u>ACCEPTABLE QUALITY LEVEL (AQL)</u>
	<p>on under the Task Order, as listed in the Monthly Progress Report.</p> <ul style="list-style-type: none"> ○ Contractor shall update the WACOR and HDOH representative on any open issues, concerns or schedule changes; and shall be responsive to EPA and HDOH inquiries. 	<p>within 2 weeks of the original date.</p> <ul style="list-style-type: none"> ▪ 90% of calls shall successfully address all ongoing work listed in the respective Monthly Progress Report. ▪ Issues which cannot be resolved on the call itself are responded to within 5 business days 90% of the time.
<p>1.B.1 Tracking of Progress on Permit Issuance (“Tracking Spreadsheet”): The contractor shall maintain an accurate record of assigned work and projected interim and final dates.</p>	<ul style="list-style-type: none"> ○ The contractor shall prepare a tracking spreadsheet showing projected dates for the draft, review, correction and submission to HDOH of each assigned permit ○ The contractor shall ensure this spreadsheet remains up to date during performance of the TO. ○ The spreadsheet shall be in .XLS or .XLSX format and based on the template provided 	<ul style="list-style-type: none"> ▪ Initial Tracking Spreadsheet shall be crafted within 2 weeks of receiving the first Technical Directive assigning specific permits and shall be no less than 95% accurate. ▪ Updates to the Tracking Spreadsheet shall be made within 3 days of new Technical Directives or schedule changes made by WACOR or HDOH, at which point updated copies shall be sent to the WACOR and HDOH. ▪ Spreadsheet meets the format specified.
<p>1.B.2 Monthly Progress Reports: The contractor shall prepare and submit a report on permit-writing progress during each month.</p>	<ul style="list-style-type: none"> ○ Permit Writing status shall be reflected in, and consistent between, the monthly invoices and the monthly progress reports. ○ The monthly progress report document shall concisely and accurately detail current status on each permit, including progress, projected dates, major issues encountered, and upcoming milestones. ○ A report shall be submitted by the 10th day of each calendar month, covering activities during the previous calendar month. ○ The progress report shall include an up-to-date version of the Tracking Spreadsheet, with highlighting for any changes made in the previous month to 	<ul style="list-style-type: none"> ▪ There shall be no discrepancies between monthly progress reports and submitted invoices in 95% of cases. ▪ 95% of monthly progress reports shall contain all the required information for permits whose status has changed. ▪ 95% of monthly progress reports are delivered by the 10th-day-of-next-month deadline. ▪ Progress reports highlight major issues with each permit, particularly any issues which affect multiple permits. ▪ 95% of included Tracking Spreadsheets have correct highlighting of all changed dates, with notes on the cause of each change.

<u>PERFORMANCE REQUIREMENT</u>	<u>PERFORMANCE STANDARD</u>	<u>ACCEPTABLE QUALITY LEVEL (AQL)</u>
	scheduled dates.	
1.B.3 Itemized Invoices: Monthly invoices shall identify and distinguish work completed for HDOH.	<ul style="list-style-type: none"> Monthly invoices shall include a list of all permits worked on in the preceding month and their status as of the date of the invoice. 	<ul style="list-style-type: none"> 100% of invoices are properly itemized in this fashion. 95% of invoices are found to be accurate when compared to which deliverables have been received by the WACOR.
1.B.4 Submission Requirements: The WACOR and HDOH shall be copied on all significant submissions of documents, including submission of draft and final permits (deliverables) to the HDOH.	<ul style="list-style-type: none"> The WACOR and HDOH representative shall receive copies of all draft and final permits prepared by the contractor at the same time as these deliverables are sent to HDOH. Documents shall be in either .DOC, .DOCX, or .PDF file formats (for text) or .XLS or .XLSX format (for spreadsheets) Documents shall be accessible, functional and free from computer viruses or other technology problems. 	<ul style="list-style-type: none"> 95% of submissions are appropriately copied to the WACOR and HDOH representative upon submission, and all other submissions reach the WACOR and HDOH representative within 3 days of being identified. 100% of submitted documents conform to the formats listed Before submission, all documents are scanned for viruses, harmful macros, and similar issues using standard virus-protection software, and checked for functionality (no corrupted files, etc.).
QA/QC Plan	If needed develop QA/QC plan for relevant permits. Need will be determined as part of kick-off meeting, or as additional permits are assigned.	If needed QA/QC plan must meet standards of EPA QC Section (<i>EPA QA/R-5</i>). QA performance shall be in conformance with the <i>Office of Water Quality Management Plan of 2001</i> .

Task C-2

<u>PERFORMANCE REQUIREMENT</u>	<u>PERFORMANCE STANDARD</u>	<u>ACCEPTABLE QUALITY LEVEL (AQL)</u>
Task 2 (all subtasks): Prepare draft NPDES permits - As listed in the table above, complete contractor activities 1, 2, 3, and 7, plus the specified number of additional	<ul style="list-style-type: none"> Draft documents (RPAs, issue papers, permit drafts, administrative drafts etc.) shall be submitted in accordance with the schedule above, starting on the date a facility is assigned as part of a Technical Directive from the WACOR. Permit drafts shall be delivered on or before the designated submission date agreed with the WACOR. Permit drafts shall be substantially 	<ul style="list-style-type: none"> Permit drafts and other permit components shall be delivered on time, relative to the schedule listed in Table 1, 100% of the time unless prior arrangements for alternate schedules are made with the HDOH before the final due date. 95% of delivered documents shall require only minimal

<u>PERFORMANCE REQUIREMENT</u>	<u>PERFORMANCE STANDARD</u>	<u>ACCEPTABLE QUALITY LEVEL (AQL)</u>
contractor activities as directed in each subtask above.	<p>free from factual or regulatory errors, and require only minimal revision by the issuing Water Board</p> <ul style="list-style-type: none"> ○ Draft permits must be professionally written and carefully edited and proofread ○ All permitting drafts must be in full compliance with all applicable laws. ○ Documents shall be in either .DOC, .DOCX, or .PDF file formats (for text) or .XLS or .XLSX format (for spreadsheets) ○ Documents shall be accessible, functional and free from computer viruses or other technology problems. 	<p>editing, excepting edits made at the discretion of the HDOH.</p> <ul style="list-style-type: none"> ▪ 100% of submitted documents conform to the formats listed. ▪ Before submission, all documents are scanned for viruses, harmful macros, and similar issues using standard virus-protection software, and checked for functionality (no corrupted files, etc.).

Task C-3

<u>PERFORMANCE REQUIREMENT</u>	<u>PERFORMANCE STANDARD</u>	<u>ACCEPTABLE QUALITY LEVEL (AQL)</u>
C-1.a. Kick-off Meeting: The Contractor shall conduct a kick-off meeting and prepare the agenda and meeting summary.	<ul style="list-style-type: none"> ○ Kick-off meeting shall be coordinated with all parties in a timely manner. ○ Agenda topics shall include all pertinent issues for discussion. ○ Agenda topics shall be fully addressed during the meeting. ○ Open issues shall be addressed within 5 days of meeting. ○ Meeting summary shall be submitted to the WACOR within 5 days of the meeting. ○ Meeting summary shall appropriately cover topics of discussion including key details and agreements. 	<ul style="list-style-type: none"> ▪ The kick-off meeting is held within 3 weeks of Task Order award, and no later than August 30, 2017. ▪ The draft agenda is submitted to the WACOR at least 3 days prior to the meeting. ▪ 90% of all agenda topics are fully addressed during the meeting. ▪ 95% of the agenda and meeting summary shall be accurate, thorough, clear, concise, and free of spelling and grammar errors.
C-1.b. Coordination and Planning: The Contractor shall be available for discussions with the WACOR about permit-issuance and -document development progress and related topics.	<ul style="list-style-type: none"> ○ The Contractor shall maintain regular communications with the WACOR and the HDOH permitting liaison. ○ The Contractor shall notify the WACOR in a timely manner of any issues, concerns or potential schedule changes. ○ The Contractor shall be 	<ul style="list-style-type: none"> ▪ The Contractor shall contact the WACOR, via telephone or email, at least once each month. ▪ The Contractor shall notify the WACOR of any significant issues, concerns or potential schedule impacts within 3 days of identification.

<u>PERFORMANCE REQUIREMENT</u>	<u>PERFORMANCE STANDARD</u>	<u>ACCEPTABLE QUALITY LEVEL (AQL)</u>
	<ul style="list-style-type: none"> ○ responsive to WACOR inquiries. ○ Conversations with the WACOR about progress on permit draft development shall be held not less than monthly (e.g. as part of monthly update calls, below), or as requested by the WACOR. ○ The Contractor shall confirm in writing any significant decisions or agreements. E-mail is an acceptable medium for written confirmations. 	<ul style="list-style-type: none"> ▪ The Contractor shall respond to WACOR inquiries or requests within 3 business days. ▪ The Contractor shall submit documentation of significant decisions or agreements to the WACOR within 3 business days of interaction. ▪ 90% of the documentation shall be thorough, accurate, clear, concise and free of spelling or grammar errors.
C-1.c. Monthly Update Calls: The contractor shall participate in monthly update calls with EPA and HDOH – Clean Water Branch.	<ul style="list-style-type: none"> ○ Calls shall be held not less than monthly on a schedule agreed to between the WACOR, the HDOH representative, and the Contractor. ○ Calls shall address the status of every active (assigned but not yet completed) permit being worked on under the Task Order, as listed in the Monthly Progress Report. ○ Contractor shall update the WACOR and HDOH representative on any open issues, concerns or schedule changes; and shall be responsive to EPA and HDOH inquiries. 	<ul style="list-style-type: none"> ▪ Call schedules are confirmed by the Contractor not less than 1 week in advance. ▪ No monthly update calls are missed except by prior agreement with the WACOR, and calls which are rescheduled take place within 2 weeks of the original date. ▪ 90% of calls shall successfully address all ongoing work listed in the respective Monthly Progress Report. ▪ Issues which cannot be resolved on the call itself are responded to within 5 business days 90% of the time.
C-1.d.Tracking of Progress on Permit Issuance and (“Tracking Spreadsheet”): The Contractor shall maintain an accurate record of assigned work and projected interim and final dates.	<ul style="list-style-type: none"> ○ The Contractor shall prepare a tracking spreadsheet showing projected dates for the draft, review, correction and submission to HDOH of each assigned permit. ○ The Contractor shall ensure this spreadsheet remains up to date during performance of the TO. ○ The spreadsheet shall be in .XLS or .XLSX format and based on the template provided 	<ul style="list-style-type: none"> ▪ Initial Tracking Spreadsheet shall be crafted within 2 weeks of receiving the first Technical Directive assigning specific permits and development, and shall be no less than 95% accurate. ▪ Updates to the Tracking Spreadsheet shall be made within 3 days of new Technical Directives or schedule changes made by HDOH, at which point updated copies shall be sent to the WACOR and HDOH Liaison. ▪ Spreadsheet meets the format specified.
C-1.e. Monthly Progress	<ul style="list-style-type: none"> ○ Permit-writing document-writing 	<ul style="list-style-type: none"> ▪ There shall be no discrepancies

<u>PERFORMANCE REQUIREMENT</u>	<u>PERFORMANCE STANDARD</u>	<u>ACCEPTABLE QUALITY LEVEL (AQL)</u>
Reports: The Contractor shall prepare and submit a report on permit document writing progress during each month.	<p>status shall be reflected in, and consistent between, the monthly invoices and the monthly progress reports.</p> <ul style="list-style-type: none"> ○ The monthly progress report document shall concisely and accurately detail current status on each permit, including progress, projected dates, major issues encountered, and upcoming milestones. ○ A report shall be submitted by the 10th day of each calendar month, covering activities during the previous calendar month. ○ The Monthly Progress Report shall distinguish between permits when reporting work which has been conducted. ○ The progress report shall include an up-to-date version of the Tracking Spreadsheet, with highlighting for any changes made in the previous month to scheduled dates. 	<p>between monthly progress reports and submitted invoices in 95% of cases.</p> <ul style="list-style-type: none"> ▪ 95% of monthly progress reports shall contain all the required information for NPDES Documents whose status has changed. ▪ 95% of monthly progress reports are delivered by the 10th-day-of-next-month deadline. ▪ Progress reports highlight major issues with each permit, particularly any issues which affect multiple NPDES Documents. ▪ 95% of included Tracking Spreadsheets have correct highlighting of all changed dates, with notes on the cause of each change.
C-1.f. Itemized Invoices: Monthly invoices shall identify and distinguish work completed for each other Task.	<ul style="list-style-type: none"> ○ Monthly invoices shall include a list of all NPDES Documents worked on in the preceding month and their status as of the date of the invoice. 	<ul style="list-style-type: none"> ▪ 100% of invoices are properly itemized in this fashion. 95% of invoices are found to be accurate when compared to which deliverables have been received by the WACOR.
C-1.g. Submission Requirements: The WACOR and HDOH shall be copied on all significant submissions of documents, including submission of draft and final permits (deliverables) to HDOH.	<ul style="list-style-type: none"> ○ The WACOR and HDOH representative shall receive copies of all draft and final NPDES Documents prepared by the contractor at the same time as these deliverables are formally sent to HDOH. ○ Documents shall be in either .DOC, .DOCX, or .PDF file formats (for text) or .XLS or .XLSX format (for spreadsheets) ○ Documents shall be accessible, functional and free from computer viruses or other technology problems. 	<ul style="list-style-type: none"> ▪ 95% of submissions are appropriately copied to the WACOR and HDOH representative upon submission, and all other submissions reach the WACOR and HDOH representative within 3 days of being identified. ▪ 100% of submitted documents conform to the formats listed ▪ Before submission, all documents are scanned for viruses, harmful macros, and similar issues using standard virus-protection software, and checked for

<u>PERFORMANCE REQUIREMENT</u>	<u>PERFORMANCE STANDARD</u>	<u>ACCEPTABLE QUALITY LEVEL (AQL)</u>
		functionality (no corrupted files, etc.).
QA/QC Plan	If needed develop QA/QC plan for relevant permits. Need will be determined as part of kick-off meeting, or as additional permits are assigned.	If needed QA/QC plan must meet standards of EPA QC Section (<i>EPA QA/R-5</i>). QA performance shall be in conformance with the <i>Office of Water Quality Management Plan of 2001</i> .

PERFORMANCE SURVEILLANCE PLAN

Performance Requirement	Measurable Performance Standards	Surveillance Methods	Incentives/Disincentives
<p>Management and Communications:</p> <p>During the life of this work assignment, the Contractor shall notify EPA immediately of any issues that may impact the timeliness of deliverables of the problems associated with the development of deliverables.</p>	<p>The Contractor shall maintain contact with the WACOR throughout the performance of the work assignment.</p> <p>The contractor shall identify to the WACOR any delays with regard to deliverables not less than one week prior to the deliverable date that has been established in the work assignment or technical direction document.</p> <p>The contractor shall identify to the WACOR any issues or concerns that have a direct impact on project schedules within three (3) days of occurrence.</p> <p>The contractor shall provide options for EPA's consideration on resolving or mitigating the impacts identified.</p>	<p>WACOR and CL-COR (as necessary) will allocate the time needed to discuss and address all issues identified by the Contractor. The WACOR and CL-COR will document and maintain a complete record of the issues, agreements and outcome. The WACOR and CL-COR will review monthly progress reports for indicators of problems not previously mentioned. The WACOR will also monitor the timely receipt of deliverables. For those that are late without prior notice, the EPA will formally document to the Contracting Officer the late delivery.</p>	<p>If the contractor fails to implement corrective actions after EPA identifies and provided written documentation of performance issues, EPA will rate this performance category "unsatisfactory."</p> <p>If three or more the active work assignments for the period are rated unsatisfactory, EPA will rate the Business Relations category as unsatisfactory in the CPARS Contract Performance System.</p>

<p>Cost Management and Control:</p> <p>The Contractor shall perform all work in an efficient and cost effective manner, applying cost control measures where practical.</p>	<p>The Contractor shall monitor, track and accurately report level of effort, labor cost, other direct cost and fee expenditures to EPA through monthly progress reports and approved special reporting requirements.</p> <p>The Contractor shall assign appropriately leveled and skilled personnel to all tasks. The contractor should not exceed established work assignment ceilings and, in general, should expend dollars and hours at similar ratios. If either the expenditure of hours or dollars deviates significantly, the contractor shall provide an explanation in its Monthly Progress Report.</p>	<p>The EPA CL-COR will routinely meet with the Contractor's Project Manager to discuss the work progress and contract and individual work assignment level expenditures.</p> <p>The EPA CL-COR and WACOR shall review the Contractor's monthly progress reports and request the Work Assignment Contracting Officer's Representative to ensure that ceilings are not exceeded, that progress is being made, and that the contractor is effectively utilizing the LOE provided under the work assignment.</p>	<p>EPA will thoroughly review work assignment funding ceiling overruns to determine the contractor's ability to control the situation. If EPA determines that the contractor failed to control cost, the contractor will be rated "unsatisfactory" in this category.</p> <p>Multiple incidents of work assignment overrun that result in an overall cost overrun of greater than 4% of the approved total work assignment funding for the current contract period, will result in an unsatisfactory rating in the CPARS Contract Performance System.</p>
<p>Quality of Product/Services:</p> <p>The contractor shall ensure documents developed under this task order are quality products that are factual and based on sound science and engineering principles.</p>	<p>Products delivered under this work assignment must not contain any major factual errors. The analyses provided in each product shall be logical, consistent, and defensible.</p>	<p>The WACOR will review all documents delivered under this work assignment for content accuracy.</p>	<p>If EPA determines that the contractor's analyses is factually inaccurate or if significant technical errors are found in any documents produced by the contractor, EPA may determine that the cost associated with redoing the work shall be borne by the contractor.</p> <p>Multiple incidents of this nature under the contract will result in an unsatisfactory rating for Quality and Manage Control being reported to the CPARS Contract Performance System.</p>

EPA United States Environmental Protection Agency Washington, DC 20460 Work Assignment		Work Assignment Number 2-71								
		<input type="checkbox"/> Other <input checked="" type="checkbox"/> Amendment Number: 000001								
Contract Number EP-C-16-003	Contract Period 07/01/2016 To 06/30/2021 Base Option Period Number 2	Title of Work Assignment/SF Site Name Hawaii's NPDES Program								
Contractor EASTERN RESEARCH GROUP, INC.		Specify Section and paragraph of Contract SOW See PWS								
Purpose: <input type="checkbox"/> Work Assignment <input type="checkbox"/> Work Assignment Close-Out <input checked="" type="checkbox"/> Work Assignment Amendment <input type="checkbox"/> Incremental Funding <input type="checkbox"/> Work Plan Approval		Period of Performance From 09/28/2018 To 06/30/2019								
Comments:										
<input type="checkbox"/> Superfund Accounting and Appropriations Data <input checked="" type="checkbox"/> Non-Superfund										
SFO <input type="checkbox"/> (Max 2) Note: To report additional accounting and appropriations data use EPA Form 1900-69A.										
Line	DCN (Max 6)	Budget/FY (Max 4)	Appropriation Code (Max 6)	Budget Org/Code (Max 7)	Program Element (Max 9)	Object Class (Max 4)	Amount (Dollars)	(Cents)	Site/Project (Max 8)	Cost Org/Code
1										
2										
3										
4										
5										
Authorized Work Assignment Ceiling										
Contract Period:		Cost/Fee:		LOE:						
07/01/2016 To 06/30/2021										
This Action:										
Total:										
Work Plan / Cost Estimate Approvals										
Contractor WP Dated:				Cost/Fee				LOE:		
Cumulative Approved:				Cost/Fee				LOE:		
Work Assignment Manager Name Peter Kozelka							Branch/Mail Code:			
_____ (Signature)							_____ (Date)			
Project Officer Name Jennifer Chan							Phone Number: 415-972-3448			
_____ (Signature)							_____ (Date)			
Other Agency Official Name							FAX Number:			
_____ (Signature)							_____ (Date)			
Contracting Official Name Brad Heath							Branch/Mail Code:			
_____ (Signature)							_____ (Date)			
9/28/2018							Phone Number: 513-487-2352			
_____ (Signature)							_____ (Date)			
							FAX Number:			

**PERFORMANCE WORK STATEMENT
CONTRACT EP-C-16-003
WORK ASSIGNMENT 2-71
AMENDMENT 1**

TITLE: Technical Support for HAWAII'S NPDES program

WORK ASSIGNMENT CONTRACTING OFFICER'S REPRESENTATIVE (WACOR):

Peter Kozelka
EPA Region 9
75 Hawthorne St. Mail Code: WTR 2-3
San Francisco, CA 94105
(415) 972-3448
kozelka.peter@epa.gov

**ALTERNATE WORK ASSIGNMENT CONTRACTING OFFICER'S
REPRESENTATIVE (AWACOR):**

Pascal Mues
EPA Region 9
75 Hawthorne St. code: WTR 2-3
San Francisco, CA 94105
(415) 972-3768
mues.pascal@epa.gov

PERIOD OF PERFORMANCE: September 28, 2018 through June 30, 2019

AMENDMENT – 001: The contractor shall deliver one (1) traditional NPDES permit. One travel trip may be needed to complete this task according to conditions in Task C-2 and C-2-a. HDOH, in discussion with the WACOR and contractor, shall identify which permit will be renewed.

BACKGROUND: The Clean Water Act (CWA) authorized efforts to restore and maintain the Nation's waters, including Section 402 of the Act specifically created of the National Pollutant Discharge Elimination System (NPDES) permit program to regulate and reduce the point source pollution. Point sources must obtain a discharge permit from the proper authority, including states, tribes, and territories. EPA Regions are responsible for implementing the NPDES permit program in non-delegated States and for federal and tribal dischargers in authorized States.

In addition, under CWA Section 106, EPA provides a water pollution control grant to the State of Hawaii to build and sustain effective water quality programs that ensure the health of its coastal and inland waters. The Section 106 grant supports a wide variety of water pollution prevention and control programs and activities, including NPDES permits.

Hawaii is authorized to operate the NPDES program through Hawaii's Department of Health, Environmental Management Division, Clean Water Branch ("HDOH"). HDOH has requested that EPA Region 9 utilize a portion of Hawaii's CWA Section 106 grant to provide in-kind contractor assistance for several NPDES tasks including: program evaluation, site inspections and permit writing. Contractor support to be performed represents part of EPA's technical support to the State of Hawaii's NPDES program and to ensure protection of receiving water quality.

PURPOSE AND OBJECTIVE: The contractor shall, in consultation with EPA, provide technical support of Hawaii's NPDES permit program for three tasks: complete program evaluations, schedule and perform permit site inspections and draft permits for review and approval and issuance by HDOH.

The contractor shall conduct an independent evaluation of HDOH Clean Water Branch program offices, a separate more, in-depth evaluation of HDOH's NPDES program, and a separate more, in-depth evaluation of HDOH's Monitoring and Assessment program.

The contractor shall schedule and conduct NPDES inspections of traditional major and minor NPDES-permitted facilities (e.g. POTWs, industrial facilities, and federal facilities) as well as industrial facilities and construction sites that discharge stormwater. The primary goal of the inspections is to ensure and document whether entities regulated under the NPDES program are complying with their CWA obligations.

The contractor shall provide permit writing support. This support will include preparing draft and final individual permits, selected permit components, and coaching to HDOH staff in preparation for permit hearings/public meetings. Permit language and/or coaching topics are designed to meet the needs of the State of Hawaii and ensure compliance with the Clean Water Act and other applicable federal laws. The major focus of this task will be to prepare draft and final NPDES permits for review and issuance by the HDOH Clean Water Branch. The contractor shall coordinate with the HDOH Clean Water Branch staff to develop valid NPDES permits for HDOH to approve and issue. The work to be performed may also include providing technical and policy evaluations for specific NPDES permits or for issues that are relevant to many NPDES permits.

The work described under the PWS may be extended by additional one-year option periods, provided that (1) the Government has a need for continued performance, (2) the contractor has achieved acceptable quality levels, and (3) the contractor receives notice of the availability of funding.

Special Assumptions and Constraints

The contractor shall comply with the following assumptions and constraints in completing the inspections and reports described in the Scope (Section IV) by September 30, 2018 or as directed by WACOR via Technical Direction (TD).

1. Close coordination with EPA and HDOH to schedule and plan the inspections.

2. The contractor shall utilize an inspection checklist and report template that are consistent with EPA's NPDES Compliance Inspection Manual, July 2014, EPA 305-X-04-001 (https://www.epa.gov/sites/production/files/2013-09/documents/npdesinspect_0.pdf).
3. The contractor shall establish the necessary staffing and infrastructure to complete the required activities with a high level of competency within established milestones and schedule.
4. A complete list of entities to be inspected will be provided to the contractor after EPA awards the contract.

ASSUMPTIONS AND CONSTRAINTS

For all three tasks, the contractor shall possess and exercise a comprehensive understanding of the Clean Water Act and all other relevant federal and State of Hawai'i water protection laws; the skills and tools necessary to conduct program evaluations, NPDES inspections, and NPDES permit renewals, and a thorough appreciation of Hawai'i's regulatory programs and practices in Clean Water Act. The contractor shall ensure compliance with Agency standards.

The contractor is authorized to contact HDOH directly to obtain additional information but shall copy EPA on all information requests and document all requests and responses for EPA. The contractor shall inform the EPA Work Assignment Contracting Officer Representative (WACOR) of any such information requirements. The contractor shall follow technical direction received from the WACOR or EPA Technical Expert.

If travel to and from Hawaii locations is required for these tasks, it should be limited to a reasonable number of trips not to exceed twelve (12) unless contractor staff conducting the trip(s) are locally based.

SCOPE OF WORK

This PWS describes contractor services required to support EPA Region 9 to carry out all tasks delineated below within the context of the NPDES permit requirements of the Clean Water Act. The contractor shall perform all activities in a manner consistent with all federal NPDES requirements safeguarding the relationship between the federal government and the State of Hawai'i.

TASK A-1: Evaluation of HDOH Clean Water Branch Program Offices

The contractor shall conduct an independent evaluation of HDOH's Clean Water Branch (CWB) program offices. This will be a screening level evaluation or fact-finding assessment of all offices therein; i.e., wastewater offices and safe drinking water offices. The purpose is to identify program strengths, weaknesses, challenges, needs of the CWB and then identify possible options and next steps to improve overall effectiveness of the branch as well as its role in cross-program efforts with wastewater branch and safe drinking water branch.

The contractor shall:

- a. Hold kickoff meeting with WACOR and other EPA staff to discuss scope of this task.
- b. Prepare a comprehensive workplan for this task pertaining to all sub-tasks for program evaluation. Workplan shall include a survey instrument/questionnaire that will be utilized

on HDOH and EPA staff. EPA will review the draft workplan and survey instrument and provide comments for contractor to modify when preparing the final workplan and final instrument.

- c. Conduct a screening level survey instrument which will include appropriate HDOH staff, managers, branch chiefs (CWB, safe drinking water, wastewater), Attorney General's office, Environmental Management Director, and HDOH Deputy Director and appropriate EPA staff/managers.
- d. Review written materials provided by HDOH/EPA as appropriate. This could include HDOH current position descriptions or other HDOH branch organization materials. (NOTE: this does not include all CWA statutes, regulations and Hawaii state statutes and regulations.)
- e. Prepare a draft and final report that may include general description of the major program components within the Clean Water Branch, existing resources to conduct major program components (capacity assessment) and what options exist to address shortfalls (short term and long term) as well as possible next steps e.g. deeper dive into program components, program linkages, specific resource needs etc. EPA and HDOH will review and provide comments on draft report, the contractor shall consider such comments as they prepare the final report. Given the independent nature of this evaluation, contractor has discretion and is not obligated to incorporate all comments received from EPA and HDOH into final report.

THIS TASK WAS COMPLETED IN OPTION 1.

TASK A-2: In-depth Evaluation of HDOH's NPDES Permit Program

The contractor shall conduct a more thorough evaluation of HDOH's NPDES program, which will be more in-depth than described in Task A-1 above and could serve as a pilot for other Clean Water Branch programs. Contractor shall focus on HDOH staff and management plan within NPDES permits, NPDES Enforcement office and the (relevant portion of) Attorney General's office.

The contractor shall:

- a. Conduct a greater in-depth fact-finding effort for HDOH NPDES program. This will effort shall build upon information gathered from the initial survey instrument (task A-1.a above).
 - i. The more focused information gathering effort shall include an assessment of the work within the NPDES programs (permitting universe, inspections and enforcement), workload allocation compared to the existing resources, workflow processes between NPDES permits office, inspection/enforcement office and the NPDES portion of the Attorney General's office.
 - ii. In addition, the more focused review shall include current assessment of existing challenges such as permit appeals, pacing of issuing general permits, technical capacity.
- b. Based on the contractor's review of information and current circumstances, resources and process requirements, the contractor shall summarize findings and develop recommendations to improve and increase effectiveness of overall NDPEs program in a draft and final report. EPA and HDOH will review and provide comments on draft report,

the contractor shall consider such comments as they prepare the final report. Given the independent nature of this evaluation, contractor has discretion and is not obligated to incorporate all comments received from EPA and HDOH into the final report.

As of June 30, 2018, this task was partially completed. The contractor has performed document research and completed interviews.

During Option 2, the Contractor shall deliver draft and final reports of NPDES Permits program review.

TASK A-3: In-depth Evaluation of HDOH's Monitoring and Assessment Program

If funding allows, include a more thorough evaluation of HDOH's Monitoring and Assessment Office program(s) (i.e., monitoring, assessment, water quality standards, TMDLs, data management, etc). With the similar purpose of developing recommendations to improve and increase the effectiveness of the overall Monitoring and Assessment Office.

The contractor shall:

- c. Conduct a greater in-depth fact-finding effort for HDOH monitoring and assessment program. This effort shall build upon information gathered from the initial survey instrument (task A-1.a above).
 - i. The more focused information gathering effort shall include an assessment of the work within the monitoring and assessment programs (i.e., water quality standards, total maximum daily loads, integrated report including impaired waters list, other monitoring programs/projects), workload allocation compared to the existing resources, workflow processes between monitoring and assessment. (do we need other here?)
 - ii. In addition, the more focused review shall include current assessment of existing challenges such as monitoring effectiveness, process of water quality assessment and generating HDOH's integrated report, water quality standards triennial review and technical capacity.
- d. Based on the contractor's review of information and current circumstances, resources and process requirements, the contractor shall summarize findings and develop recommendations to improve and increase effectiveness of overall Monitoring and Assessment program in a draft and final report. EPA and HDOH will review and provide comments on draft report, the contractor shall consider such comments as they prepare the final report. Given the independent nature of this evaluation, contractor has discretion and is not obligated to incorporate all comments received from EPA and HDOH into final report.

As of June 30, 2018, this task was not started and thus not completed. If funds are available, then the draft and final Monitoring and Assessment program review will be completed in Option 2.

DELIVERABLES REQUIRED AND SCHEDULE – PROGRAM EVALUATION

Deliverables: Final deliverables shall be consistent with the acceptance criteria described at end of this work statement. Additionally, all final deliverables shall be of superior editorial quality.

Summary of Deliverables and Due Dates			
Task/Subtask	Deliverable	Distribution	Due Date
Task A-1: Clean Water Branch Program Evaluation			
A-1.a	Kickoff meeting and proposed agenda	WACOR and EPA staff	Within 30 days of award date
A-1.b	Draft workplan and survey instrument COMPLETED in OPTION 1	WACOR	Within 180 days of award date
A-1.b	Final survey instrument COMPLETED in OPTION 1	WACOR	Within 30 days of receipt of EPA's comments on instrument
A-1.e	Draft evaluation report of HDOH Clean Water Branch program COMPLETED in OPTION 1	WACOR and HDOH point of contact	Within 7 months of contract award date
A-1.e	Final evaluation report of HDOH Clean Water Branch program COMPLETED in OPTION 1	WACOR, EPA Technical Expert and HDOH point of contact	Within 30 days of receipt of HDOH and EPA's comments on draft report
Task A-2: NPDES Program Evaluation			
A-2.b	Draft report of HDOH NPDES permit program DUE IN OPTION 2.	WACOR and HDOH point of contact	Within 8 months of award date
A-2.b	Final report of HDOH NPDES permit program DUE IN OPTION 2	WACOR, EPA Technical Expert and HDOH point of contact	Within 30 days of receipt of HDOH and EPA's comments on draft report
Task B-3: Monitoring and Assessment Program Evaluation			
A-3.d	Draft report of HDOH Monitoring and Assessment program	WACOR and HDOH point of contact	Within 10 months of award date
A-3.d	Final report of HDOH Monitoring and Assessment program	WACOR, EPA Technical Expert and HDOH point of contact	Within 30 days of receipt of HDOH and EPA's comments on draft report

The Contractor shall notify the WACOR in writing when 75% of the authorized work assignment LOE/labor hours have been expended.

Total estimated level of effort for Task A and all sub-tasks therein is approximately 1707 hrs. The contractor shall assume two (2) travel trips for all sub-tasks associated within Task A.

NO TRAVEL FOR TASK A IN OPTION 2.

SCOPE OF WORK – Task B: Inspection Support

The contractor shall conduct NPDES inspections of traditional major and minor NPDES-permitted facilities in Hawaii (e.g. municipal and domestic wastewater facilities, industrial facilities, and federal facilities) as well as industrial facilities and construction sites that discharge stormwater.

Task B-1: General Project Management

- 1.1 Project Administration: The contractor shall conduct and participate in meetings as needed. At least one meeting shall be held with EPA and HDOH, which may take place in person, by phone, or by video conference.
- An initial kick-off meeting shall be held for the contractor to meet the WACOR, Technical Expert and HDOH. The objective of the meeting is to review the scope of work required by this contract.
 - Meeting agendas and summary shall be prepared by the contractor. The agenda shall be provided to EPA and HDOH at least three business days prior to the meeting.
 - The contractor shall be available for routine communication, planning and coordination with the WACOR and Technical Expert.
- 1.2 Progress Reports: The contractor shall prepare and submit monthly technical and financial progress reports to the WACOR, which shall contain current project status; activities completed in the previous month; issues from the previous month and how they were managed; projected activities for the coming month; anticipated issues for the coming month and how they will be managed; and current expenditures and projected expenditures for the upcoming reporting period.
- 1.3 Inspection Schedule: The contractor shall work closely with the WACOR, Technical Expert and HDOH to prepare a schedule that shall include a general timeframe, by month or by quarter, for the trips needed to complete the inspections under this contract. Every effort shall be made to group inspections geographically for travel economy and to distribute the trips throughout the year to avoid an accumulation or backlog.

THIS TASK WAS COMPLETED IN OPTION 1.

Task B-2: Compliance Evaluation Inspections of Traditional Major and Minor NPDES Facilities

- 2.1 The contractor shall perform compliance evaluation inspections (“CEI”) of eight major and three minor (non-major) NPDES-permitted facilities on Oahu and two minor NPDES-permitted facilities on Island of Hawai’i). The CEI is a non-sampling inspection designed to verify permittee compliance with applicable permit self-monitoring requirements, effluent limits, and compliance schedules. The contractor shall conduct the CEI in accordance with EPA’s NPDES Compliance Inspection Manual, July 2014, EPA 305-X-04-001.
- 2.2 The contractor shall schedule each inspection within the inspection schedule established under task 1.3. The contractor shall ensure that sufficient time is allotted to adequately evaluate compliance. The contractor shall take the following steps in scheduling each inspection:
- a. Coordinate with EPA and HDOH. EPA and/or HDOH may attend the inspections.
 - b. Contact facility representatives one week prior to the inspection.
 - c. Contact EPA and HDOH prior to each trip to obtain up-to-date, relevant information about the facilities to be inspected.

THIS TASK WAS COMPLETED IN OPTION 1.

Task B-3: Industrial Stormwater Inspections

- 3.1 The contractor shall inspect ten industrial facilities for stormwater discharges on Oahu and five industrial facilities for stormwater discharges on either Kauai, Maui or Hawaii. The contractor shall evaluate each facilities’ stormwater control program and evaluate compliance with Hawaii’s industrial stormwater permit provisions. The contractor shall conduct each industrial stormwater inspection in accordance with EPA’s NPDES Compliance Inspection Manual, July 2014, EPA 305-X-04-001.
- 3.2 The contractor shall schedule each inspection within the inspection schedule established in task 1.3. The contractor shall ensure that sufficient time is allotted to adequately evaluate compliance. The contractor shall take the following steps in scheduling each inspection:
- a. Coordinate with EPA and HDOH. EPA or HDOH may attend the inspections.
 - b. Contact EPA and HDOH prior to each trip to obtain up-to-date, relevant information about the facilities to be inspected.
 - c. Facility representatives should not be contacted prior to the inspection, unless otherwise directed by EPA and HDOH.

THIS TASK WAS COMPLETED IN OPTION 1.

Task B-4: Construction Stormwater Inspections

- 4.1 The contractor shall inspect ten construction sites for stormwater discharges on Hawaii, Oahu, Kauai or Maui. The contractor shall evaluate each sites’ stormwater control program and evaluate compliance with Hawaii’s construction stormwater permit

provisions. The contractor shall conduct each construction stormwater inspection in accordance with EPA's NPDES Compliance Inspection Manual, July 2014, EPA 305-X-04-001.

- 4.2 The contractor shall schedule each inspection within the inspection schedule established in task 1.3. The contractor shall ensure that sufficient time is allotted to adequately evaluate compliance. The contractor shall take the following steps in scheduling each inspection:
- a. Coordinate with EPA and HDOH. EPA or HDOH may attend the inspections.
 - b. Contact EPA and HDOH prior to each trip to obtain up-to-date, relevant information about the facilities to be inspected.
 - c. Facility representatives should not be contacted prior to the inspection, unless otherwise directed by EPA and HDOH.

THIS TASK WAS COMPLETED IN OPTION 1.

Task B-5: Inspection Reports

- 5.1 Draft Inspection Report: After the completion of each inspection, the contractor shall prepare, for review and comment by HDOH and EPA, a draft inspection report, documenting the inspector's observations and findings. The report shall include data collected before, during and after the inspection, a log of photos taken during the inspection, and all potential non-compliance observed during the inspection. The contractor shall conduct thorough quality assurance ("QA") reviews of the inspection reports to ensure accuracy, completeness and consistency between narrative, checklists, photos, and other supporting documentation. Each draft report shall be prepared in Microsoft Word and delivered via e-mail to both HDOH and EPA. The contractor shall assume one or two revisions.
- 5.2 Final Inspection Report: After receiving comments from the WACOR on the draft inspection report, the contractor shall revise/update the report and deliver a final inspection report in Adobe Acrobat (PDF) format via email to both HDOH and EPA. If the contractor does not receive comments from HDOH and EPA within 30 days of submitting the draft inspection report, the contractor may send a follow-up email stating that the report will be considered final if HDOH and EPA do not reply within 14 days with either comments or a schedule by which to receive comments. The report shall be complete, including photo log and relevant attachments. The photos shall also be submitted digitally on CD or other similar media.

THIS TASK WAS COMPLETED IN OPTION 1.

Task B-6: Data Entry

After the completion of each inspection, the contractor shall input relevant data regarding each inspection into EPA's Integrated Compliance Information System-NPDES (ICIS-NPDES) data management system. Data includes, but not limited to, facility, date, inspection type, and reason for inspection. If the contractor does not have access to ICIS-NPDES, the contractor shall contact EPA to obtain access.

THIS TASK WAS COMPLETED IN OPTION 1.

DELIVERABLES REQUIRED AND SCHEDULE – INSPECTIONS

A schedule of deliverables is shown below. The contractor shall notify WACOR immediately, if at any time, he/she determines that the schedule will not be met for any reason.

Final deliverables shall be consistent with the acceptance criteria described at end of this work statement. Additionally, all final deliverables shall be of superior editorial quality.

Summary of Deliverables and Due Dates			
Subtask	Deliverable	Distribution	Due Date
Task B-1: Project Management			
1.1 Project Administration	Kick-off meeting agenda and summary COMPLETED IN OPTION 1	Via email	3 days prior to kick-off meeting that is within 45 days of award
1.2 Progress Reports	Monthly technical and financial progress reports COMPLETED IN OPTION 1	Via email	Monthly
1.3 Inspection schedule	Inspection schedule COMPLETED IN OPTION 1	Via email	Within 60 days of award
1.3 Inspection schedule changes	Revised inspection schedule COMPLETED IN OPTION 1	Via email, send revised schedule with changes clearly marked	As soon as possible
Task B-2: Compliance Evaluation Inspections of Traditional Major and Minor NPDES Facilities			
2.2 The contractor shall schedule each traditional major and minor NPDES inspection within the established schedule in coordination with EPA and HDOH.	Inspection date confirmation to EPA and HDOH COMPLETED IN OPTION 1	Via email	At least 14 days prior to conducting the inspection

Summary of Deliverables and Due Dates			
Subtask	Deliverable	Distribution	Due Date
Task B-3: Industrial Stormwater Inspections			
3.2 The contractor shall schedule each industrial stormwater inspection within the established schedule in coordination with EPA and HDOH.	Inspection date confirmation to EPA and HDOH COMPLETED IN OPTION 1	Via email	At least 14 days prior to conducting the inspection
Task B-4: Construction Stormwater Inspections			
4.2 The contractor shall schedule each construction stormwater inspection within the established schedule in coordination with EPA and HDOH.	Inspection date confirmation to EPA and HDOH COMPLETED IN OPTION 1	Via email	At least 14 days prior to conducting the inspection
Task B-5: Inspection Reports			
5.1 Draft inspection reports	Draft inspection report COMPLETED IN OPTION 1	Via email, submit report in Microsoft Word format to EPA and HDOH	Within 45 days of completing the travel associated with the inspection
5.3 Final inspection reports	Final inspection report COMPLETED IN OPTION 1	Via email, submit report in Adobe Acrobat format to EPA and HDOH	Within 14 days of receiving comments
5.3 Final inspection reports	Photos COMPLETED IN OPTION 1	Via CD or other similar media	Within 14 days of receiving comments
Task B-6: Data Entry			
6.1 Inspection data entry	<u>Inspection</u> data into ICIS-NPDES data system COMPLETED IN OPTION 1	Online	Within 14 days of completing the travel associated with the inspection

*Note: All days are calendar days unless otherwise specified.

The Contractor shall notify the WACOR and HDOH contact in writing when 75% of the authorized work assignment LOE/labor hours have been expended.

Total estimated level of effort for Task B and all sub-tasks therein is approximately 730 hrs. The contractor shall assume six (6) travel trips for all sub-tasks associated within Task A.

ALL 'B' TASKS AND ALL RELATED TRAVEL WERE COMPLETED IN OPTION 1.

SCOPE OF WORK – Task C: Permit Writing

Task C-1: Permit Writing - Project Management

C-1: Project Administration: The contractor's responsibilities shall include regular coordination with EPA's WACOR, EPA's Technical Expert, and HDOH staff to ensure preparation of permit drafts which are compliant with state and federal law, on a schedule which meets the needs of HDOH.

- a. Kick-off Meeting:** An initial kick-off meeting for the contractor to meet with the WACOR, technical expert and HDOH NPDES team. The objective of the kickoff is to provide a review of scope of permit writing tasks for the year which may be assigned to the contractor. This meeting may take place in person or via video- or teleconference. The agenda and meeting notes shall be prepared by the contractor, and the agenda shall identify any information the contractor will need to receive from EPA or the HDOH to begin work. The draft agenda shall be submitted to the WACOR at least three days prior to the meeting.
- b. Coordination and Planning:** The contractor shall be available for routine communication, planning and coordination with the WACOR on Hawaii NPDES permit writing needs. The contractor shall confirm in writing any significant decisions or agreements made during these interactions. These interactions will take place at least once a month (possibly as part of the Monthly Update Calls, see next), or as needed during normal business hours, via telephone, email, skype, video conferencing or in person.
- c. Monthly Update Calls:** The contractor shall participate in update calls, to be held on a frequency not less than monthly, with WACOR, EPA technical expert and HDOH to detail progress on each active work project (permit), to identify and correct problems, and provide feedback on permitting issues in individual areas. These calls shall be structured as an item-by-item review of the Progress Report and associated Tracking Spreadsheet.
- d. Tracking of progress on permit issuance:** The contractor is required to track each permit during the NPDES permit development process. The contractor shall maintain an up-to-date record of progress on all work assigned, including projected draft, review, correction and submission dates, in an electronic tabular format (hereafter referred to as the "Tracking Spreadsheet") based on the provided example. This information, particularly changes in target dates, will be shared with the WACOR during the monthly update calls and as part of the monthly progress reports, both described below. The contractor is required to submit the report electronically in a table format that includes each of the specific projected dates above, as well as timelines for completion of all final permit packages.
- e. Monthly Progress Reports:** The contractor shall prepare and submit a report on permit-writing progress during a given month, by the 10th day of the following month. This Progress Report shall be sent to the WACOR, EPA Technical expert and the designated HDOH Clean Water Branch contact/liaison, and shall take the form of an e-mail or similar communication enabling sharing of digital files. The Report shall contain a separate section on work, and shall discuss in writing any changes in target dates, the grounds for those changes, and major issues encountered, with special emphasis on any issues. Attached to the E-mail and integral to the Progress Report shall be a copy of the

most recent version of the Tracking Spreadsheet. Projected dates which have changed since the previous Monthly Progress Report shall be highlighted in the spreadsheet.

- f. **Itemized Invoicing:** Each monthly invoice to EPA shall include an itemized list of all HDOH permits worked on in the preceding month and the status of that permit as of the date of the invoice.
- g. **Submission Requirements:** Tracking Spreadsheets, Monthly Progress Reports, and other significant communications or submissions of deliverables shall be sent by e-mail to the WACOR, EPA technical expert and HDOH permit contact. Documents shall be in either .DOC or .PDF file formats (for text) or .XLS format (for tracking spreadsheets) and shall be accessible, functional and free from computer viruses or other technology problems.

THIS TASK WAS COMPLETED IN OPTION 1.

Task C-2: Permit Writing - Draft and Final Permit Packages and Administrative Records

The contractor shall prepare draft permit packages for each facility assigned. Specific permits will be identified by WACOR, EPA Technical Expert and HDOH and provided to the contractor in writing. Correspondence shall primarily be in electronic form. Each permit package shall be consistent with applicable Federal and Hawaii regulations, guidance and conform to Hawaii's style and formatting practices as directed in the permit templates supplied by HDOH.

The contractor may be asked to provide the following services:

- Review data that has been provided by EPA Region 9, the state, and/or the discharger as part of the permit application process;
- Identify, collect, and review any additional background data for each facility to be permitted and the affected receiving water needed to properly evaluate the need for permit limitations and conditions;
- Prepare a draft permit and supporting documentation for each facility assigned. These draft documents shall be provided to EPA Region 9, and other appropriate parties, for review and comment. Afterwards the contractor shall incorporate and address those comments and submit a permit package for HDOH to adopt and issue public notice. The final drafted products shall also be provided to WACOR, EPA Technical Expert and HDOH at the same time.
- Assist HDOH staff with response to comments received during the Public Comments Period for permits drafted under this task order, including preparing a written document containing responses to all comments related to development of the permit package.
- Upon completion of the public notice and public comment processes, the contractor shall again incorporate and address the comments received and prepare a final permit package (final permit document, final fact sheet, response to public comments, and transmittal letter) for issuance by HDOH.

Permit packages shall be categorized into one of two groups, based on the contractor activities requested by WACOR, EPA Technical Expert and HDOH.

Task C-2-a: 'traditional' permits - (3 permits requested at this level of support)

- Contractor activities include writing draft permit, response to public comments and final permit to support for permit issuance by HDOH. These ‘traditional’ permits are considered to be permit renewals (i.e., not new permits).

THIS TASK WAS COMPLETED IN OPTION 1.

AMENDMENT – 001: In Option 2, one (1) traditional permit shall be developed and written by contractor and provided to HDOH according to conditions in Task C-2 and C-2-a. HDOH, in discussion with WACOR and contractor, shall identify which permit will be renewed.

Task C-2-b: ‘dairy’ permit - (1 permit at this level of support)

- Contractor activities include developing a new permit to address a large dairy facility on the Island of Hawaii, and writing the draft permit, the public notice and the final permit for issuance by HDOH. May also include review and comments on dairy facility’s nutrient management plan as part of this permit development.

THIS TASK WAS PARTIALLY COMPLETED IN OPTION 1.

DRAFT AND FINAL ‘DAIRY’ PERMIT SHALL BE DELIVERED IN OPTION 2.

If a permit package cannot be precisely categorized into a group based on the above criteria, it shall be classified by WACOR based on best professional judgment.

Task C-3: Permit Writing – Coaching and Preparation of HDOH staff for NPDES permit hearing

C-3. Coaching support: The contractor’s responsibilities shall include coaching support and discussion with HDOH staff to adequately prepare for public hearing meetings on NPDES permits. The goal is to ensure HDOH staff have extensive technical understanding of permit and related documents, prepare responses to advanced permit questions that may arise and practice oral defense of permit contents and decisions therein prior to HDOH permit hearing. Contractor shall provide coaching and preparation support to HDOH staff for no more than two (2) permits. (These permits and related documents may be drafted by HDOH staff or by the contractor.) Under this task, contractor will provide verbal guidance and coaching by phone/in-person to HDOH staff. There will be minimal written documentation required by the contractor to HDOH. Correspondence shall primarily be in electronic form.

Table 1, below, contains a list of activities and timeframes for the drafting of NPDES permits. The following is the suggested process and timeframe for providing NPDES permit support to HDOH. The process may need to be adjusted based on the specific schedules and procedures established by the WACOR and HDOH.

The documents shall be in either .DOC or .PDF file formats (for text) or .XLS format (for tracking spreadsheets) and shall be accessible, functional and free from computer viruses or other technology problems.

THIS TASK WAS COMPLETED IN OPTION 1.

Table 1. Contractor Activity Descriptions and Target Delivery Timeframes

No.	Activity Description	Target Timeframe for Permit Writing
1	<p>Review/Copy Files</p> <ul style="list-style-type: none"> The Contractor will assign staff to review and copy all information necessary for development of NPDES documents, specifically Permits (information such as: permit applications, permit fact sheets, applicable statutes, regulations, guidance, Permit Quality Review, monitoring data, compliance and enforcement correspondence). The Contractor will coordinate with EPA and the HDOH Clean Water Branch regarding when Contractor staff are scheduled for on-site visits for data collection prior to Contractor staff arriving at the Clean Water Branch. The Contractor will obtain information from Clean Water Branch staff via email/mail, when feasible. <p>CONTRACTOR HAS COMPLETED 3 'TRADITIONAL' PERMITS IN OPTION 1.</p> <p>'DAIRY' PERMIT TO BE COMPLETED IN OPTION 2.</p>	Within 2 weeks after assignment by EPA
2 [Permits only]	<p>Collect Additional Data and Information for permit development (as necessary)</p> <ul style="list-style-type: none"> The Contractor shall be authorized to contact the facility directly if additional data or information is required to initiate permit development. Any correspondence between the facility and the Contractor shall be documented for the contract file and HDOH Clean Water Branch administrative file as deemed necessary (e.g., new data submittal). <p>Perform Pre-Permit Site Visit (as necessary)</p> <ul style="list-style-type: none"> As time allows, a permit site-visit <u>may</u> be performed to observe facility operations, outfall conditions, etc. When feasible, a permit site visit shall be coordinated with planned compliance evaluation inspections (CEIs). <p>EPA and HDOH Clean Water Branch facility contacts shall be notified of all permit site visits prior to the visit. At EPA and HDOH discretion, their staff may accompany Contractor staff.</p>	Within 4 weeks after permit assignment

No.	Activity Description	Target Timeframe for Permit Writing
	CONTRACTOR HAS COMPLETED 3 'TRADITIONAL' PERMITS IN OPTION 1. 'DAIRY' PERMIT TO BE COMPLETED IN OPTION 2.	
3	<p>Prepare and Deliver Administrative Draft NPDES Documents</p> <ul style="list-style-type: none"> Based on review of all collected information, identify (if any) policy issues for discussion with the Clean Water Branch. As necessary, discuss with the Clean Water Branch to reach resolution. In order to facilitate review by EPA and the Clean Water Branch, any unique issues will be highlighted in the Administrative Draft Permits. The Administrative Draft NPDES Documents will be delivered (via e-mail) to the Clean Water Branch contact, with copies sent to EPA and the appropriate Clean Water Branch Manager (as applicable). Subsequent to delivery of the Administrative Draft NPDES Documents, the Contractor will schedule a conference call (as needed) or meeting with EPA and the Clean Water Branch contact to walk through the approach taken for developing requirements and provisions, and discuss any other potentially controversial issues related to the draft documents. <p>[Note: if no comments are provided on the administrative draft, the draft will be considered the final administrative draft.]</p> <p>CONTRACTOR HAS COMPLETED 3 'TRADITIONAL' PERMITS IN OPTION 1.</p> <p>'DAIRY' PERMIT TO BE COMPLETED IN OPTION 2.</p>	Within 2 weeks after assignment by EPA
	Receive Clean Water Branch comments on Administrative Draft	Within 2 weeks after receipt
4	<p>Incorporate Clean Water Branch Comments on the Administrative Draft Permits (as necessary), and Prepare and Deliver the Final Administrative Draft NPDES Documents</p> <ul style="list-style-type: none"> Based on comments from EPA and the Clean Water Branch, revisions to the administrative draft NPDES Documents will be made. <p>If necessary, a final administrative draft NPDES</p>	Within 1 week after receipt of comments from EPA and the HDOH Clean Water Branch

No.	Activity Description	Target Timeframe for Permit Writing
	<p>Document(s) will be delivered (via e-mail) to the Clean Water Branch contact, with copies sent to the appropriate Clean Water Branch Manager.</p> <p>CONTRACTOR HAS COMPLETED 3 'TRADITIONAL' PERMITS IN OPTION 1.</p> <p>'DAIRY' PERMIT TO BE COMPLETED IN OPTION 2.</p>	
5	<p>Prepare and Deliver the Public Notice Draft NPDES Documents (as necessary)</p> <ul style="list-style-type: none"> • Address any comments received by EPA and the Clean Water Branch on the Final Administrative Draft NPDES Documents. • Make any final changes/edit/etc., and prepare the Public Notice Draft NPDES Documents. • The Public Notice Draft NPDES Documents shall include all components of the administrative draft record, • Prepare public notice materials to transmit the Public Notice Draft NPDES Documents (transmittal letter for interested parties, Notice of Public Hearing, letter to newspaper for public advertising, etc.). Formats for the public notice materials to be provided by the Clean Water Branch. • The Public Notice Draft NPDES Documents will be delivered (via e-mail) to the Clean Water Branch contact, with copies sent to EPA and the appropriate Clean Water Branch Manager. • Subsequent to delivery of the Public Notice Draft NPDES Documents, the Contractor will schedule a conference call (as needed) or meeting with the Clean Water Branch contact to discuss any significant changes or issues related to the public notice draft documents. <p>CONTRACTOR HAS COMPLETED 3 'TRADITIONAL' PERMITS IN OPTION 1.</p> <p>'DAIRY' PERMIT TO BE COMPLETED IN OPTION 2.</p>	<p>Within 2 weeks after receipt of comments from EPA and the HDOH Clean Water Branch</p>
6	<p>Support Public Notice and Public Comment proceedings on Draft NPDES Documents</p> <ul style="list-style-type: none"> • Assist HDOH staff in preparing the Response to Comments for each NPDES Document. 	<p>Provide support as needed during the HDOH-designated public comment</p>

No.	Activity Description	Target Timeframe for Permit Writing
	<ul style="list-style-type: none"> Revisions to the Draft NPDES Document(s) shall be made to address the public comments received and any additional comments from EPA and the HDOH contact. A written “response to comments” document shall be prepared stating each of the comments received (consolidation of similar comments is allowable) and what response, if any, was made to each comment. This document will become part of the final permit and the administrative record. <p>CONTRACTOR HAS COMPLETED 3 ‘TRADITIONAL’ PERMITS IN OPTION 1.</p> <p>‘DAIRY’ PERMIT TO BE COMPLETED IN OPTION 2.</p>	<p>period, generally 30 days. Written comment responses due within 2 weeks after the end of the public comment period as part of the final package, below</p>
7	<p>Prepare and Deliver the Final NPDES Documents</p> <ul style="list-style-type: none"> Address all comments received during any public notice comment period(s) or public hearing(s) on the Public Notice Draft NPDES Documents. Make any final changes/edit/etc., and prepare the Final Permit package(s). A Final NPDES Permit Package shall include the Final NPDES Permit, the Final Fact Sheet, the response to public comments, and the final permit transmittal letter. The Final NPDES Permit Package shall be delivered (via e-mail) to the WACOR, with copies sent to the EPA Region 9 Technical Expert and the HDOH Clean Water Branch contact. Subsequent to delivery of the Final NPDES Permit Package(s), the Contractor will schedule a conference call (as needed) or meeting with the Clean Water Branch contact to discuss any significant changes or issues related to the final NPDES Documents. <p>CONTRACTOR HAS COMPLETED 3 ‘TRADITIONAL’ PERMITS IN OPTION 1.</p> <p>‘DAIRY’ PERMIT TO BE COMPLETED IN OPTION 2.</p>	<p>Within 2 weeks after the end of the public comment period(s)</p>

DELIVERABLES REQUIRED AND SCHEDULE – PERMIT WRITING

Based on HDOH Clean Water Branch requirements and applicable formats and/or language, the Contractor shall prepare the draft and public notice draft NPDES Documents (Permits with associated Fact Sheets) and their respective administrative records, for each facility or standard assigned. These draft documents will be coordinated through the WACOR and EPA Technical Expert, to provide for appropriate EPA and State staff review and comment. The contractor will incorporate comments provided by EPA and HDOH on the administrative draft and supporting documentation. A copy of all draft and final documents will be provided to the WACOR, Technical Expert, and HDOH at the completion of the task order. Individual deliverable due dates shall be agreed with Hawaii DOH – Clean Water Branch, with concurrence by EPA.

NPDES Documents produced under this Task Order shall be submitted by e-mail to the relevant HDOH permit contact/liaison with a CC to the WACOR and EPA Technical Expert in either .DOC or .PDF file formats. Submitted files shall be accessible, functional and free from computer viruses or other technology problems.

Final deliverables shall be consistent with the acceptance criteria described at end of this work statement. Additionally, all final deliverables shall be of superior editorial quality. Contractor shall provide quality assurance reporting as specifically identified by the WACOR.

The duplication of more than 5,000 copies of a single page or 25,000 or more total impressions is considered "printing" and, therefore, prohibited. For more information on restrictions relating to deliverables, the contractor is referred to the EPA Publication Management Guide (EPA-175-K-92-011).

SUMMARY OF DELIVERABLES AND DUE DATES			
Task/Subtask	Deliverable	Distribution	Due Date*
Task C-1-1.a	Kickoff Meeting Agenda COMPLETED IN OPTION 1	WACOR, EPA Technical Expert and HDOH NPDES staff	Within 2 weeks of award
Task C-1-1.b.	Kickoff Meeting Summary COMPLETED IN OPTION 1	WACOR, EPA Technical Expert and HDOH NPDES staff	No later than August 30, 2017.
Task C-1-1.c	Monthly Update Call Follow-up COMPLETED IN OPTION 1	WACOR, EPA Technical Expert and HDOH NPDES staff	Monthly after submission of Monthly Progress Reports, on a schedule to be agreed with HDOH.
Task C-1-2.d	Tracking Spreadsheet COMPLETED IN OPTION 1	WACOR, EPA Technical Expert and HDOH	Initial version within 2 weeks of first Technical Directive

		NPDES staff	identifying permits for contractor support, then updated as new dates and information are received
Task C-2 (NPDES Permits)	Write NPDES Permits (3+1) as individually requested by HDOH – Clean Water Branch via EPA Technical Directives PARTIALLY COMPLETED IN OPTION 1	WACOR, EPA Technical Expert and HDOH NPDES staff	Schedule for individual permits (draft, public notice, and final), shall be as assigned in the relevant Technical Directive(s)
Task C-3 (coaching HDOH staff for permit hearings)	Oral coaching and preparation of HDOH staff on 2 permits prior to public hearings for HDOH adoption COMPLETED IN OPTION 1	WACOR, EPA Technical Expert and HDOH NPDES staff	Schedule for coaching shall be assigned in Kickoff meeting summary

*Note: All days are calendar days unless otherwise specified.

The Contractor shall notify the WACOR in writing when 75% of the authorized work assignment LOE/labor hours have been expended.

Total estimated level of effort for Task C and all sub-tasks therein is approximately 1506 hrs. The contractor shall assume four (4) travel trips for all sub-tasks associated within this Task.

THIS TASK WAS PARTIALLY COMPLETED IN OPTION 1.
THE CONTRACTOR SHALL DELIVER THE DRAFT AND FINAL ‘DAIRY’ NPDES PERMIT FOR IN OPTION 2. ONE TRAVEL TRIP MAY BE NEEDED IN OPTION 2.

TASK D – TECHNICAL SUPPORT FOR IMPLEMENTATION PROCEDURES

TASK D.1: ASSISTANCE WITH NPDES IMPLEMENTATION AND ANTIDEGRADATION PROCEDURES

Contractor assistance is requested with drafting responses to public comments for two documents: Hawaii Department of Health NPDES Implementation Procedures and Hawaii Department of Health Antidegradation Procedures. Both sets of documents are directly relevant to Hawaii’s NPDES program and its implementation into NPDES permits.

TASK D-2: VARIANCE IMPLEMENTATION PROCEDURES

TBD

TASK D-3: EVALUATION OF POSSIBLE WATER QUALITY STANDARDS CHANGES RELATED TO NPDES PERMIT IMPLEMENTATION.

Contractor is to perform an evaluation of Hawaii's existing WQS identify existing gaps and or modifications that could be helpful for both WQS and NPDES program. For example, Hawaii WQS does not currently contain provisions for water effects ratios (WERs) which are methods of evaluating whole effluent toxicity studies that may result in adjustments to water quality standards and therefore produce different water quality based effluent limits in NPDES permits issued by DOH. Other possible examples include the allowance of natural background conditions, site-specific metal translators, site-specific water quality standards, pollutant offsets and/or trading programs.

Contractor is requested to produce a technical report of recommendations for adding and /or modifying the existing WQS provisions that would yield more flexibility when developing NPDES permits. This technical report would appropriately describe the existing gaps, the potential modifications and possible regulatory language for DOH to utilize in WQS rule change documents. The technical report would also explain how the proposed new components or modified existing WQS components would be utilized in NPDES permit development and benefit to both DOH and permittees.

Contractor shall provide a draft technical report to WACOR as well as EPA technical Expert and DOH technical contact. The draft report will be coordinated through the WACOR and EPA Technical Expert, to provide for appropriate EPA and State staff review and comment. The contractor will incorporate comments provided by EPA and HDOH on the draft report into the final technical report. A copy of all draft and final documents will be provided to the WACOR, Technical Expert, and HDOH at the completion of the task order. Technical report deliverable due dates shall be agreed upon by Hawaii DOH – Clean Water Branch, with concurrence by EPA.

CONTRACT PWS REFERENCE

See Contract PWS Page 1-10 of 14 **Task # "Task Title", Page # - # of # Task # Task Name**

ANTICIPATED TRAVEL REQUIREMENTS

All travel shall be approved in advance by the Contract-Level Contracting Officer's Representative (CL-COR) and shall be in accordance with the Contract.

ADDITIONAL REQUIREMENTS

Upon issuance of written technical direction, the Contractor shall submit for inspection of all work in progress at any time under this work assignment. The Contractor shall develop and maintain files supporting each task.

The contractor shall contact the Contracting Officer (CO) and/or the CL-COR by telephone to discuss any problems that may adversely affect the work on this Work Assignment. Within five (5) calendar days the contractor shall follow the phone call with a brief written explanation of the

problem, including any actions already taken, and/or recommended solutions to correct the problem. Written explanation shall be made available to the CO and the CL-COR.

CONTRACTOR IDENTIFICATION

To avoid any perception that contractor personnel are EPA employees, the contractor shall assure that contractor personnel are clearly identified as independent contractors of EPA when attending meetings with outside parties or visiting field sites.

CONTROL REQUIREMENTS

Quality Assurance Project Plan (QAPP):

Contractor has developed a quality assurance checklist for NPDES permit writers on staff. Contractor shall utilize this checklist when developing NPDES permits for HDOH. Contractor may be required to perform additional quality assurance measures as directed by WACOR.

Organizational Conflict of Interest:

The Contractor shall warrant that, to the best of the Contractor's knowledge and belief, there are no relevant facts or circumstances which could give rise to an organizational conflict of interest, as defined in FAR Subpart 9.5, or that the contractor has disclosed all such relevant information. See contract clause 1552.209-71 Organization of Conflict of Interest.

Notification of Conflicts of Interest Regarding Personnel:

The Contractor shall immediately notify the CL-COR and the CO of (1) any actual or potential personal conflict of interest with regard to any of its employees working on or having access to information regarding this contract, or (2) any such conflicts concerning subcontractor employees or consultants working on or having access to information regarding the contract, when such conflicts have been reported to the Contractor. A personal conflict of interest is defined as a relationship of an employee, subcontractor employee, or consultant with an entity that may impair the objectivity of the employee, subcontractor employee, or consultant in performing the contract work. See Section H.4, contract clause EPAAR 1552.209-73 Notification of Conflict of Interest.

The contractor shall contact the WACOR and/or the AWACOR by telephone to discuss any problems that may adversely affect the work described in the PWS. Within five (5) calendar days the contractor shall follow the phone call with a brief written explanation of the problem, including any actions already taken, and/or recommended solutions to correct the problem. Written explanation shall be provided via email to the WACOR with a copy to the AWACOR and CO.

Enforcement Sensitive Information:

The contractor recognizes that contractor employees in performing tasks specified in the PWS may have access to data/information, either provided by the government or first generated during contract performance, of enforcement sensitive nature which should not be released to the public without Environmental Protection Agency (EPA) approval. Enforcement sensitive refers to records or information compiled for law enforcement purposes (whether administrative, civil or

criminal), the disclosure of which could reasonably be expected to interfere with the enforcement action. It is imperative that all contractor personnel, including but not limited to, subcontractor and consultant personnel assigned to work on this contract and/or task order, or with access to materials developed pursuant to such efforts, understand that this information is confidential and any disclosure or misuse of the information may result in prosecution to the fullest extent of the law. All contractor personnel are expected to exercise due diligence in safeguarding, handling or disposing of any such information.

Project Employee Confidentiality Agreement The contractor agrees that the contractor employee will not disclose, either in whole or in part, to any entity external to the EPA, the Department of Justice, or the contractor, any information or data (as defined in FAR Section 27.401) provided by the government or first generated by the contractor under the work described in the PWS, any site-specific cost information, or any enforcement strategy without first obtaining the written permission from the WACOR. If a contractor, through an employee or otherwise, is subpoenaed to testify or produce documents, which could result in such disclosure, the contractor must provide immediate advance notification to the EPA so that the EPA can take action to prevent such disclosure. Such agreements shall be effective for the life and for a period of five (5) years after completion of all work described in the PWS.

Handling of Confidential Business Information (CBI)

Contractor's access to TSCA CBI must comply with the procedures set forth in the TSCA CBI Security Manual. Likewise, access to FIFRA CBI shall follow the security procedures set forth in the FIFRA Information Security Manual. To the extent that the work described in the PWS requires access to proprietary or confidential business or financial data of other companies, and as long as such data remains proprietary or confidential, the contractor shall protect such data from unauthorized use and disclosure.

All files or other information identified as Confidential Business Information (CBI) shall be treated as confidential and kept in a secure area with access limited to only contractor personnel directly involved in the case or special project assignment. The contractor, subcontractor, and consultant personnel are bound by the requirements and sanctions contained in their contracts with the EPA and in EPA's confidentiality regulations found at 40 CFR Part 2, Subpart B. The contractor subcontractors, and consultant must adhere to EPA-approved security plans which describes procedures to protect CBI, and are required to sign non-disclosure agreements before gaining access to CBI.

All official data, findings, and results of investigations and studies completed by the contractor shall be available for EPA and DOJ internal use only. The contractor shall not release any part of such data without the written direction of the WACOR.

Conferences and Workshops:

The tasks under this work assignment may require the acquisition of "off-site" facilities for conference(s) and meetings as defined in the IPN 12-05. AND the events associated with this work assignment are covered by EPA Order 1900.3 and do require EPA Form 5170.

The contractor shall immediately alert the WACOR to any anticipated event under the work assignment which may result in incurring an estimated \$20,000 or more cost, funded by EPA, specific to that event, meeting, training, etc. Those costs would include travel of both prime and

consultant personnel, planning and facilitation costs, AV and rental of venue costs, etc. The WACOR will then prepare approval internal paperwork for the event and will advise the contractor when appropriate signatures have been obtained. At that point, effort can proceed for the event. If the event is being sponsored by another EPA organization, the organization providing the planning is responsible for the approval.

Any event which meets the definition of a “conference,” with total net expenditures greater than \$20,000, is required to submit EPA Electronic Form 5170 and Form 5170-A (with cost estimates/actuals). In the case the workflow system is down and WACORs require emergency approval, they can submit EPA Form 5170 (PDF) (2pp, 93K) (with cost estimates) to conference@epa.gov.

PERFORMANCE SURVEILLANCE PLAN

Task A-1

PERFORMANCE REQUIREMENT	PERFORMANCE STANDARD	Acceptable Quality Level
1.a Contractor shall conduct a kick-off meeting at the beginning of the contract. The contractor shall prepare the meeting agenda and summary.	<ul style="list-style-type: none"> - Contractor shall coordinate with EPA in a timely manner. - Agenda topics shall include all pertinent issues for discussion. - Meeting notes shall be submitted to EPA within one week of the meeting. - Meeting notes shall include, at a minimum, major items discussed, major items agreed upon, and tasks to be completed and by whom. - The contractor shall notify the WACOR in a timely manner of any issues, concerns or potential schedule changes. - The contractor shall be responsive to WACOR inquiries. 	<ul style="list-style-type: none"> - The contractor conducts the kick-off meeting within 30 days of award. - The meeting agenda is provided to EPA at least 3 business days prior to each meeting. - 90% of all agenda topics are addressed during each meeting. - The contractor shall contact the WACOR, via telephone or email, at least once each month. - The contractor shall notify the WACOR of any significant issues, concerns or potential schedule impacts within 3 days of identification. - The contractor shall respond to WACOR inquiries or requests within 3 days.
1.b Contractor shall generate draft workplan including draft survey instrument.	<ul style="list-style-type: none"> - Contractor shall solicit comments from EPA, at minimum, regarding the draft survey instrument. - Draft workplan shall comprehensively address all tasks, sub-tasks and deliverables within Task A-1, A-2 and A-3. 	<ul style="list-style-type: none"> - Contractor provides the draft workplan and the draft survey instrument to EPA within 180 days of award. - 100% of all tasks are addressed in draft workplan. - Draft workplan and survey instrument are thorough and minimal inaccuracies or minor errors in content spelling and grammar.
1.b Contractor shall generate final workplan and final survey instrument.	<ul style="list-style-type: none"> - Contractor shall revise final workplan and survey instrument based on comments from EPA, and possibly HDOH if comments provided. - Contractor shall maintain regular communications with WACOR, HDOH contact and 	<ul style="list-style-type: none"> - Contractor provides the final workplan and final survey instrument to EPA within 30 days of receipt of comments. - Final workplan is complete and acceptable to WACOR. - Final survey instrument is complete, free of spelling and

PERFORMANCE REQUIREMENT	PERFORMANCE STANDARD	Acceptable Quality Level
	others as identified by WACOR, regarding schedule and procedures for implementing survey instrument.	grammatical errors and acceptable to WACOR.
1.c & d. Contractor shall conduct survey of HDOH Clean Water Branch. Contractor shall review existing information on HDOH Clean Water Branch, as appropriate.	<ul style="list-style-type: none"> - Contractor shall, as appropriate, review existing information of HDOH Clean Water Branch. - Contractor shall utilize survey instrument to collect information regarding Clean Water Branch, from both managers and staff at EPA and HDOH. - Contractor shall complete survey in timely manner. 	<ul style="list-style-type: none"> - Contractor shall complete review and survey of Clean Water Branch within 7 mos. of contract award.
1.e Contractor shall generate draft evaluation report of Clean Water Branch.	<ul style="list-style-type: none"> - Contractor shall provide draft evaluation report on HDOH Clean Water Branch in timely manner. - Contractor shall solicit comments from EPA, at minimum, regarding the draft evaluation report on Clean Water Branch program. 	<ul style="list-style-type: none"> - Contractor shall provide draft evaluation report to EPA, at minimum, review and survey of Clean Water Branch within 7 mos. of contract award.
1.e Contractor shall generate final evaluation report of Clean Water Branch.	<ul style="list-style-type: none"> - Contractor shall review and consider comments from EPA (and possibly HDOH) as they prepare final evaluation report on Clean Water Branch Program. - Contractor shall include its own recommendations to improve HDOH Clean Water Branch as part of final evaluation report. 	<ul style="list-style-type: none"> - Final evaluation report shall be submitted to WACOR within 30 days of receipt of EPA comments. - Final evaluation report shall be thorough, accurate, clear and concise, and free of spelling and grammatical errors.

Task A-2

PERFORMANCE REQUIREMENT	PERFORMANCE STANDARD	Acceptable Quality Level
2.a. Contractor shall conduct in-depth fact-finding effort on HDOH NPDES program. Contractor shall review existing	<ul style="list-style-type: none"> - Contractor shall, as appropriate, review existing information of HDOH NPDES program. 	<ul style="list-style-type: none"> - Contractor shall review NPDES permit appeals process, at minimum. - Contractor shall complete

PERFORMANCE REQUIREMENT	PERFORMANCE STANDARD	Acceptable Quality Level
information of HDOH NPDES program.	<ul style="list-style-type: none"> - Contractor shall utilize survey instrument to collect information regarding NPDES program, from both managers and staff at EPA and HDOH. - Contractor shall complete survey in timely manner. 	review and survey of NPDES program within 8 mos. of contract award.
2.b. Contractor shall generate draft evaluation report of NPDES program.	<ul style="list-style-type: none"> - Contractor shall provide draft evaluation report on HDOH NPDES program in timely manner. - Contractor shall solicit comments from EPA, at minimum, regarding the draft evaluation report on NPDES program. 	<ul style="list-style-type: none"> - Draft evaluation report of NPDES program shall be completed within 8 mos. of contract award.
2.b. Contractor shall generate final evaluation report of NPDES program.	<ul style="list-style-type: none"> - Contractor shall review and consider comments from EPA (and possibly HDOH) as they prepare final evaluation report on NPDES program. - Contractor shall include its own recommendations to improve HDOH NPDES program as part of final evaluation report. 	<ul style="list-style-type: none"> - Final evaluation report shall be thorough, accurate, clear and concise, and free of spelling and grammatical errors. - Final evaluation report shall be submitted to WACOR within 30 days of receipt of EPA comments.

Task A-3

PERFORMANCE REQUIREMENT	PERFORMANCE STANDARD	Acceptable Quality Level
3.c. Contractor shall conduct in-depth fact-finding effort on HDOH Monitoring and Assessment program. Contractor shall review existing information of HDOH Monitoring and Assessment program.	<ul style="list-style-type: none"> - Contractor shall, as appropriate, review existing information of HDOH Monitoring and Assessment program. - Contractor shall utilize survey instrument to collect information regarding Monitoring and Assessment program, from both managers and staff at EPA and HDOH. Contractor shall complete survey in timely manner. 	<ul style="list-style-type: none"> -Contractor shall review Monitoring and Assessment program and Integrated Report process, at minimum. -Contractor shall complete review and survey of Monitoring and Assessment program within 10 mos. of contract award.
3.d. Contractor shall generate draft evaluation report of	<ul style="list-style-type: none"> - Contractor shall provide draft evaluation report on HDOH 	-Draft evaluation report of Monitoring and Assessment

PERFORMANCE REQUIREMENT	PERFORMANCE STANDARD	Acceptable Quality Level
Monitoring and Assessment program.	<p>Monitoring and Assessment program in timely manner.</p> <ul style="list-style-type: none"> - Contractor shall solicit comments from EPA, at minimum, regarding the draft evaluation report on Monitoring and Assessment program. 	<p>program shall be completed within 10 mos. of contract award.</p>
3.d. Contractor shall generate final evaluation report of Monitoring and Assessment program.	<ul style="list-style-type: none"> - Contractor shall review and consider comments from EPA (and possibly HDOH) as they prepare final evaluation report on Monitoring and Assessment program. - Contractor shall include its own recommendations to improve HDOH Monitoring and Assessment program as part of final evaluation report. 	<ul style="list-style-type: none"> - Final evaluation report shall be thorough, accurate, clear and concise, and free of spelling and grammatical errors. - Final evaluation report shall be submitted to WACOR within 30 days of receipt of EPA comments.

Task B-1

PERFORMANCE REQUIREMENT	PERFORMANCE STANDARD	Acceptable Quality Level
1.1 The contractor shall conduct a kick-off meeting at the beginning of the contract. The contractor shall prepare the meeting agenda and summary.	<ul style="list-style-type: none"> - The contractor shall coordinate with EPA and HDOH in a timely manner. - Agenda topics shall include all pertinent issues for discussion. - Agenda topics shall be fully addressed during the meeting. - Meeting notes shall be submitted to EPA and HDOH within one week of the meeting. - Meeting notes shall include, at a minimum, major items discussed, major items agreed upon, and tasks to be completed and by whom. 	<ul style="list-style-type: none"> - The contractor conducts the kick-off meeting within 30 days of award. - The meeting agenda is provided to EPA and HDOH at least 3 business days prior to each meeting. - 90% of all agenda topics are addressed during each meeting. - 90% of the agenda and notes are accurate, clear, concise, and free of spelling and grammar errors.

PERFORMANCE REQUIREMENT	PERFORMANCE STANDARD	Acceptable Quality Level
1.1 The contractor shall be available for routine communication, planning and coordination with EPA and HDOH.	<ul style="list-style-type: none"> - The contractor shall maintain regular communications with EPA and HDOH. - The contractor shall notify EPA and HDOH in a timely manner of any issues, concerns or potential schedule changes. - The contractor shall be responsive to EPA and HDOH inquiries. - The contractor shall confirm in writing any significant decisions or agreements. 	<ul style="list-style-type: none"> - The contractor contacts EPA and HDOH, via telephone or email, at least once each month. - The contractor notifies EPA and HDOH of any significant issues, concerns or potential schedule changes within 3 business days of identification. - The contractor responds to EPA and HDOH inquiries within 3 business days. - The contractor confirms via email significant decisions or agreements to EPA and HDOH within 3 business days of interaction. - 90% of written communications are accurate, clear, concise and free of spelling or grammar errors.
1.2 The contractor shall monitor project status and provide monthly technical and financial progress reports indicating expenditures and projected expenditures for the upcoming reporting period.	<ul style="list-style-type: none"> - The project status shall be reflected in the monthly technical and financial progress reports. - Reports shall concisely and accurately detail current project status; activities completed in the previous month; issues from the previous month and how they were managed; projected activities for the coming month; anticipated issues for the coming month and how they will be managed; and current and projected expenditures. - Reports shall be delivered to EPA within one week after the end of the reporting period. 	<ul style="list-style-type: none"> - 90% of all reports are complete, up-to-date, clear, concise, accurate and verifiable – with no more than 5 minor errors in content or spelling and grammar. - 90% of all reports are provided to EPA no later than one week after the end of the reporting period.

PERFORMANCE REQUIREMENT	PERFORMANCE STANDARD	Acceptable Quality Level
1.3 The contractor shall prepare an inspection schedule in accordance with the established milestones and schedule.	<ul style="list-style-type: none"> - The inspection schedule shall be timely and complete. - The inspection schedule shall be well-organized, and demonstrate completion within the overall established schedule. - Significant schedule changes shall be submitted as they occur. 	<ul style="list-style-type: none"> - The schedule is completed within 30 days of kick-off meeting. - The schedule is clear, concise, and accurately reflects work to be completed - with no more than 5 minor errors in content, spelling and grammar. - The contractor alerts EPA and HDOH of significant schedule changes within 5 business days of identification.

Task B-2

PERFORMANCE REQUIREMENT	PERFORMANCE STANDARD	Acceptable Quality Level
2.1 The contractor shall inspect eight major and five minor NPDES-permitted facilities.	- The contractor shall ensure eight major and five minor NPDES-permitted facilities are inspected in a timely manner.	- The contractor completes inspections of eight major and five minor NPDES-permitted facilities within the overall established schedule.
2.1 The contractor shall perform inspections in accordance with EPA guidance.	- Inspections shall be conducted in accordance with EPA's NPDES Compliance Inspection Manual, July 2014, EPA 305-X-04-001.	- The contractor sufficiently inspects each facility to evaluate compliance, as described in the relevant sections of EPA's NPDES Compliance Inspection Manual.
2.2 The contractor shall schedule each inspection within the established schedule in coordination with EPA and HDOH.	- The contractor shall schedule each inspection and notify EPA and HDOH of each inspection in a timely manner.	<ul style="list-style-type: none"> - 90% of the scheduled inspections should require minimal schedule changes. - The contractor confirms each inspection with EPA and HDOH at least 14 days prior to conducting the inspection.

Task B-3

PERFORMANCE REQUIREMENT	PERFORMANCE STANDARD	Acceptable Quality Level
3.1 The contractor shall inspect 15 industrial facilities.	- The contractor shall ensure 15 industrial facilities are inspected in a timely manner.	- The contractor completes inspections of 15 industrial facilities within the overall established schedule.
3.1 The contractor shall perform inspections in accordance with EPA guidance.	- Inspections shall be conducted in accordance with EPA's NPDES Compliance Inspection Manual, July 2014, EPA 305-X-04-001.	- The contractor sufficiently inspects each facility to evaluate compliance, as described in the relevant sections of EPA's NPDES Compliance Inspection Manual.
3.2 The contractor shall schedule each inspection within the established schedule in coordination with EPA and HDOH.	- The contractor shall schedule each inspection and notify EPA and HDOH of each inspection in a timely manner.	- 90% of the scheduled inspections should require minimal schedule changes. - The contractor shall confirm each inspection with EPA and HDOH at least 14 days prior to conducting the inspection.

Task B-4

PERFORMANCE REQUIREMENT	PERFORMANCE STANDARD	Acceptable Quality Level
4.1 The contractor shall inspect ten construction sites.	- The contractor shall ensure ten construction sites are inspected in a timely manner.	- The contractor completes inspections of ten construction sites within the overall established schedule.
4.1 The contractor shall perform inspections in accordance with EPA guidance.	- Inspections shall be conducted in accordance with EPA's NPDES Compliance Inspection Manual, July 2014, EPA 305-X-04-001.	- The contractor sufficiently inspects each facility to evaluate compliance, as described in the relevant sections of EPA's NPDES Compliance Inspection Manual.
4.2 The contractor shall schedule each inspection within the established schedule in coordination with EPA and HDOH.	- The contractor shall schedule each inspection and notify EPA and HDOH of each inspection in a timely manner.	- 90% of the scheduled inspections should require minimal schedule changes. - The contractor confirms each inspection with EPA and HDOH at least 14 days prior to conducting the inspection.

Task B-5

PERFORMANCE REQUIREMENT	PERFORMANCE STANDARD	Acceptable Quality Level
5.1 The contractor shall provide draft inspection reports and shall conduct thorough QA reviews of the inspection reports.	<ul style="list-style-type: none">- The contractor shall provide draft inspection reports in a timely manner.- The draft inspection reports shall be written in accordance with Section 2.G of EPA's NPDES Compliance Manual, July 2014.- Each inspection report shall be reviewed, edited and proofread for accuracy, completeness, and internal consistency between narrative, checklists, photos and other supporting documentation.	<ul style="list-style-type: none">- The contractor completes the draft inspection reports within 45 days after completing the travel associated with the inspection.- The draft inspection reports are thorough and have minimal inaccuracies or minor errors in content, spelling and grammar.
5.2 The contractor shall provide final inspection reports to EPA and HDOH.	<ul style="list-style-type: none">- The inspection reports shall be revised based on comments from EPA and HDOH.- The final inspection report shall be technically and factually accurate and complete.	<ul style="list-style-type: none">- The contractor completes the final inspection report with 14 days of receiving comments on the draft report.- The final reports are of sufficient scope and content to enable EPA and HDOH to determine compliance.- The final reports are acceptable to the WACOR with no inaccuracies and no more than 5 spelling or grammar errors.

Task B-6

PERFORMANCE REQUIREMENT	PERFORMANCE STANDARD	Acceptable Quality Level
6.1 The contractor shall input inspection data into ICIS-NPDES.	<ul style="list-style-type: none">- The contractor shall input inspection data in a timely manner.- The inspection data shall be accurate.	<ul style="list-style-type: none">- The contractor shall input inspection data within 14 days after completing the travel associated with the inspection.- The inspection data shall have no inaccuracies.

Task C-1

<u>PERFORMANCE REQUIREMENT</u>	<u>PERFORMANCE STANDARD</u>	<u>ACCEPTABLE QUALITY LEVEL (AQL)</u>
1.A.1 Kick-off Meeting: The contractor shall conduct a kick-off meeting and prepare the agenda and meeting summary.	<ul style="list-style-type: none"> ○ Kick-off meeting shall be coordinated with all parties in a timely manner. ○ Agenda topics shall include all pertinent issues for discussion. ○ Agenda topics shall be fully addressed during the meeting. ○ Open issues shall be addressed within 5 days of meeting. ○ Meeting summary shall be submitted to the WACOR within 5 days of the meeting. ○ Meeting summary shall appropriately cover topics of discussion including key details and agreements. 	<ul style="list-style-type: none"> ▪ The kick-off meeting is held within 3 weeks of Task Order award, and no later than September 30, 2017. ▪ The draft agenda is submitted to the WACOR at least 3 days prior to the meeting. ▪ 90% of all agenda topics are fully addressed during the meeting. ▪ 95% of the agenda and meeting summary shall be accurate, thorough, clear, concise, and free of spelling and grammar errors.
1.A.2 Coordination and Planning: The contractor shall be available for discussions with the WACOR about permit issuance progress and related topics.	<ul style="list-style-type: none"> ○ The contractor shall maintain regular communications with the WACOR and the HDOH liaison. ○ The contractor shall notify the WACOR in a timely manner of any issues, concerns or potential schedule changes. ○ The contractor shall be responsive to WACOR inquiries. ○ Conversations with the WACOR about progress on permit drafting shall be held not less than monthly (e.g. as part of monthly update calls, below), or as requested by the WACOR. ○ The contractor shall confirm in writing any significant decisions or agreements. E-mail is an acceptable medium for written confirmations. 	<ul style="list-style-type: none"> ▪ The contractor shall contact the WACOR, via telephone or email, at least once each month. ▪ The contractor shall notify the WACOR of any significant issues, concerns or potential schedule impacts within 3 days of identification. ▪ The contractor shall respond to WACOR inquiries or requests within 3 days. ▪ The contractor shall submit documentation of significant decisions or agreements to the WACOR within 3 days of interaction. ▪ 90% of the documentation shall be thorough, accurate, clear, concise and free of spelling or grammar errors.
1.A.3 Monthly Update Calls: The contractor shall participate in monthly update calls with EPA and the HDOH.	<ul style="list-style-type: none"> ○ Calls shall be held not less than monthly on a schedule agreed to between the WACOR, HDOH representative, and the contractor. ○ Calls shall address the status of every active (assigned but not yet completed) permit being worked 	<ul style="list-style-type: none"> ▪ Call schedules are confirmed by the contractor not less than 1 week in advance. ▪ No monthly update calls are missed except by prior agreement with the WACOR, and calls which are rescheduled take place

<u>PERFORMANCE REQUIREMENT</u>	<u>PERFORMANCE STANDARD</u>	<u>ACCEPTABLE QUALITY LEVEL (AQL)</u>
	<p>on under the Task Order, as listed in the Monthly Progress Report.</p> <ul style="list-style-type: none"> ○ Contractor shall update the WACOR and HDOH representative on any open issues, concerns or schedule changes; and shall be responsive to EPA and HDOH inquiries. 	<p>within 2 weeks of the original date.</p> <ul style="list-style-type: none"> ▪ 90% of calls shall successfully address all ongoing work listed in the respective Monthly Progress Report. ▪ Issues which cannot be resolved on the call itself are responded to within 5 business days 90% of the time.
<p>1.B.1 Tracking of Progress on Permit Issuance (“Tracking Spreadsheet”): The contractor shall maintain an accurate record of assigned work and projected interim and final dates.</p>	<ul style="list-style-type: none"> ○ The contractor shall prepare a tracking spreadsheet showing projected dates for the draft, review, correction and submission to HDOH of each assigned permit ○ The contractor shall ensure this spreadsheet remains up to date during performance of the TO. ○ The spreadsheet shall be in .XLS or .XLSX format and based on the template provided 	<ul style="list-style-type: none"> ▪ Initial Tracking Spreadsheet shall be crafted within 2 weeks of receiving the first Technical Directive assigning specific permits and shall be no less than 95% accurate. ▪ Updates to the Tracking Spreadsheet shall be made within 3 days of new Technical Directives or schedule changes made by WACOR or HDOH, at which point updated copies shall be sent to the WACOR and HDOH. ▪ Spreadsheet meets the format specified.
<p>1.B.2 Monthly Progress Reports: The contractor shall prepare and submit a report on permit-writing progress during each month.</p>	<ul style="list-style-type: none"> ○ Permit Writing status shall be reflected in, and consistent between, the monthly invoices and the monthly progress reports. ○ The monthly progress report document shall concisely and accurately detail current status on each permit, including progress, projected dates, major issues encountered, and upcoming milestones. ○ A report shall be submitted by the 10th day of each calendar month, covering activities during the previous calendar month. ○ The progress report shall include an up-to-date version of the Tracking Spreadsheet, with highlighting for any changes made in the previous month to 	<ul style="list-style-type: none"> ▪ There shall be no discrepancies between monthly progress reports and submitted invoices in 95% of cases. ▪ 95% of monthly progress reports shall contain all the required information for permits whose status has changed. ▪ 95% of monthly progress reports are delivered by the 10th-day-of-next-month deadline. ▪ Progress reports highlight major issues with each permit, particularly any issues which affect multiple permits. ▪ 95% of included Tracking Spreadsheets have correct highlighting of all changed dates, with notes on the cause of each change.

<u>PERFORMANCE REQUIREMENT</u>	<u>PERFORMANCE STANDARD</u>	<u>ACCEPTABLE QUALITY LEVEL (AQL)</u>
	scheduled dates.	
1.B.3 Itemized Invoices: Monthly invoices shall identify and distinguish work completed for HDOH.	<ul style="list-style-type: none"> Monthly invoices shall include a list of all permits worked on in the preceding month and their status as of the date of the invoice. 	<ul style="list-style-type: none"> 100% of invoices are properly itemized in this fashion. 95% of invoices are found to be accurate when compared to which deliverables have been received by the WACOR.
1.B.4 Submission Requirements: The WACOR and HDOH shall be copied on all significant submissions of documents, including submission of draft and final permits (deliverables) to the HDOH.	<ul style="list-style-type: none"> The WACOR and HDOH representative shall receive copies of all draft and final permits prepared by the contractor at the same time as these deliverables are sent to HDOH. Documents shall be in either .DOC, .DOCX, or .PDF file formats (for text) or .XLS or .XLSX format (for spreadsheets) Documents shall be accessible, functional and free from computer viruses or other technology problems. 	<ul style="list-style-type: none"> 95% of submissions are appropriately copied to the WACOR and HDOH representative upon submission, and all other submissions reach the WACOR and HDOH representative within 3 days of being identified. 100% of submitted documents conform to the formats listed Before submission, all documents are scanned for viruses, harmful macros, and similar issues using standard virus-protection software, and checked for functionality (no corrupted files, etc.).
QA/QC Plan	If needed develop QA/QC plan for relevant permits. Need will be determined as part of kick-off meeting, or as additional permits are assigned.	If needed QA/QC plan must meet standards of EPA QC Section (<i>EPA QA/R-5</i>). QA performance shall be in conformance with the <i>Office of Water Quality Management Plan of 2001</i> .

Task C-2

<u>PERFORMANCE REQUIREMENT</u>	<u>PERFORMANCE STANDARD</u>	<u>ACCEPTABLE QUALITY LEVEL (AQL)</u>
Task 2 (all subtasks): Prepare draft NPDES permits - As listed in the table above, complete contractor activities 1, 2, 3, and 7, plus the specified number of additional	<ul style="list-style-type: none"> Draft documents (RPAs, issue papers, permit drafts, administrative drafts etc.) shall be submitted in accordance with the schedule above, starting on the date a facility is assigned as part of a Technical Directive from the WACOR. Permit drafts shall be delivered on or before the designated submission date agreed with the WACOR. Permit drafts shall be substantially 	<ul style="list-style-type: none"> Permit drafts and other permit components shall be delivered on time, relative to the schedule listed in Table 1, 100% of the time unless prior arrangements for alternate schedules are made with the HDOH before the final due date. 95% of delivered documents shall require only minimal

<u>PERFORMANCE REQUIREMENT</u>	<u>PERFORMANCE STANDARD</u>	<u>ACCEPTABLE QUALITY LEVEL (AQL)</u>
contractor activities as directed in each subtask above.	<p>free from factual or regulatory errors, and require only minimal revision by the issuing Water Board</p> <ul style="list-style-type: none"> ○ Draft permits must be professionally written and carefully edited and proofread ○ All permitting drafts must be in full compliance with all applicable laws. ○ Documents shall be in either .DOC, .DOCX, or .PDF file formats (for text) or .XLS or .XLSX format (for spreadsheets) ○ Documents shall be accessible, functional and free from computer viruses or other technology problems. 	<p>editing, excepting edits made at the discretion of the HDOH.</p> <ul style="list-style-type: none"> ▪ 100% of submitted documents conform to the formats listed. ▪ Before submission, all documents are scanned for viruses, harmful macros, and similar issues using standard virus-protection software, and checked for functionality (no corrupted files, etc.).

Task C-3

<u>PERFORMANCE REQUIREMENT</u>	<u>PERFORMANCE STANDARD</u>	<u>ACCEPTABLE QUALITY LEVEL (AQL)</u>
C-1.a. Kick-off Meeting: The Contractor shall conduct a kick-off meeting and prepare the agenda and meeting summary.	<ul style="list-style-type: none"> ○ Kick-off meeting shall be coordinated with all parties in a timely manner. ○ Agenda topics shall include all pertinent issues for discussion. ○ Agenda topics shall be fully addressed during the meeting. ○ Open issues shall be addressed within 5 days of meeting. ○ Meeting summary shall be submitted to the WACOR within 5 days of the meeting. ○ Meeting summary shall appropriately cover topics of discussion including key details and agreements. 	<ul style="list-style-type: none"> ▪ The kick-off meeting is held within 3 weeks of Task Order award, and no later than August 30, 2017. ▪ The draft agenda is submitted to the WACOR at least 3 days prior to the meeting. ▪ 90% of all agenda topics are fully addressed during the meeting. ▪ 95% of the agenda and meeting summary shall be accurate, thorough, clear, concise, and free of spelling and grammar errors.
C-1.b. Coordination and Planning: The Contractor shall be available for discussions with the WACOR about permit-issuance and -document development progress and related topics.	<ul style="list-style-type: none"> ○ The Contractor shall maintain regular communications with the WACOR and the HDOH permitting liaison. ○ The Contractor shall notify the WACOR in a timely manner of any issues, concerns or potential schedule changes. ○ The Contractor shall be 	<ul style="list-style-type: none"> ▪ The Contractor shall contact the WACOR, via telephone or email, at least once each month. ▪ The Contractor shall notify the WACOR of any significant issues, concerns or potential schedule impacts within 3 days of identification.

<u>PERFORMANCE REQUIREMENT</u>	<u>PERFORMANCE STANDARD</u>	<u>ACCEPTABLE QUALITY LEVEL (AQL)</u>
	<ul style="list-style-type: none"> responsive to WACOR inquiries. ○ Conversations with the WACOR about progress on permit draft development shall be held not less than monthly (e.g. as part of monthly update calls, below), or as requested by the WACOR. ○ The Contractor shall confirm in writing any significant decisions or agreements. E-mail is an acceptable medium for written confirmations. 	<ul style="list-style-type: none"> ▪ The Contractor shall respond to WACOR inquiries or requests within 3 business days. ▪ The Contractor shall submit documentation of significant decisions or agreements to the WACOR within 3 business days of interaction. ▪ 90% of the documentation shall be thorough, accurate, clear, concise and free of spelling or grammar errors.
C-1.c. Monthly Update Calls: The contractor shall participate in monthly update calls with EPA and HDOH – Clean Water Branch.	<ul style="list-style-type: none"> ○ Calls shall be held not less than monthly on a schedule agreed to between the WACOR, the HDOH representative, and the Contractor. ○ Calls shall address the status of every active (assigned but not yet completed) permit being worked on under the Task Order, as listed in the Monthly Progress Report. ○ Contractor shall update the WACOR and HDOH representative on any open issues, concerns or schedule changes; and shall be responsive to EPA and HDOH inquiries. 	<ul style="list-style-type: none"> ▪ Call schedules are confirmed by the Contractor not less than 1 week in advance. ▪ No monthly update calls are missed except by prior agreement with the WACOR, and calls which are rescheduled take place within 2 weeks of the original date. ▪ 90% of calls shall successfully address all ongoing work listed in the respective Monthly Progress Report. ▪ Issues which cannot be resolved on the call itself are responded to within 5 business days 90% of the time.
C-1.d.Tracking of Progress on Permit Issuance and (“Tracking Spreadsheet”): The Contractor shall maintain an accurate record of assigned work and projected interim and final dates.	<ul style="list-style-type: none"> ○ The Contractor shall prepare a tracking spreadsheet showing projected dates for the draft, review, correction and submission to HDOH of each assigned permit. ○ The Contractor shall ensure this spreadsheet remains up to date during performance of the TO. ○ The spreadsheet shall be in .XLS or .XLSX format and based on the template provided 	<ul style="list-style-type: none"> ▪ Initial Tracking Spreadsheet shall be crafted within 2 weeks of receiving the first Technical Directive assigning specific permits and development, and shall be no less than 95% accurate. ▪ Updates to the Tracking Spreadsheet shall be made within 3 days of new Technical Directives or schedule changes made by HDOH, at which point updated copies shall be sent to the WACOR and HDOH Liaison. ▪ Spreadsheet meets the format specified.
C-1.e. Monthly Progress	<ul style="list-style-type: none"> ○ Permit-writing document-writing 	<ul style="list-style-type: none"> ▪ There shall be no discrepancies

<u>PERFORMANCE REQUIREMENT</u>	<u>PERFORMANCE STANDARD</u>	<u>ACCEPTABLE QUALITY LEVEL (AQL)</u>
Reports: The Contractor shall prepare and submit a report on permit document writing progress during each month.	<p>status shall be reflected in, and consistent between, the monthly invoices and the monthly progress reports.</p> <ul style="list-style-type: none"> ○ The monthly progress report document shall concisely and accurately detail current status on each permit, including progress, projected dates, major issues encountered, and upcoming milestones. ○ A report shall be submitted by the 10th day of each calendar month, covering activities during the previous calendar month. ○ The Monthly Progress Report shall distinguish between permits when reporting work which has been conducted. ○ The progress report shall include an up-to-date version of the Tracking Spreadsheet, with highlighting for any changes made in the previous month to scheduled dates. 	<p>between monthly progress reports and submitted invoices in 95% of cases.</p> <ul style="list-style-type: none"> ▪ 95% of monthly progress reports shall contain all the required information for NPDES Documents whose status has changed. ▪ 95% of monthly progress reports are delivered by the 10th-day-of-next-month deadline. ▪ Progress reports highlight major issues with each permit, particularly any issues which affect multiple NPDES Documents. ▪ 95% of included Tracking Spreadsheets have correct highlighting of all changed dates, with notes on the cause of each change.
C-1.f. Itemized Invoices: Monthly invoices shall identify and distinguish work completed for each other Task.	<ul style="list-style-type: none"> ○ Monthly invoices shall include a list of all NPDES Documents worked on in the preceding month and their status as of the date of the invoice. 	<ul style="list-style-type: none"> ▪ 100% of invoices are properly itemized in this fashion. 95% of invoices are found to be accurate when compared to which deliverables have been received by the WACOR.
C-1.g. Submission Requirements: The WACOR and HDOH shall be copied on all significant submissions of documents, including submission of draft and final permits (deliverables) to HDOH.	<ul style="list-style-type: none"> ○ The WACOR and HDOH representative shall receive copies of all draft and final NPDES Documents prepared by the contractor at the same time as these deliverables are formally sent to HDOH. ○ Documents shall be in either .DOC, .DOCX, or .PDF file formats (for text) or .XLS or .XLSX format (for spreadsheets) ○ Documents shall be accessible, functional and free from computer viruses or other technology problems. 	<ul style="list-style-type: none"> ▪ 95% of submissions are appropriately copied to the WACOR and HDOH representative upon submission, and all other submissions reach the WACOR and HDOH representative within 3 days of being identified. ▪ 100% of submitted documents conform to the formats listed ▪ Before submission, all documents are scanned for viruses, harmful macros, and similar issues using standard virus-protection software, and checked for

<u>PERFORMANCE REQUIREMENT</u>	<u>PERFORMANCE STANDARD</u>	<u>ACCEPTABLE QUALITY LEVEL (AQL)</u>
		functionality (no corrupted files, etc.).
QA/QC Plan	If needed develop QA/QC plan for relevant permits. Need will be determined as part of kick-off meeting, or as additional permits are assigned.	If needed QA/QC plan must meet standards of EPA QC Section (<i>EPA QA/R-5</i>). QA performance shall be in conformance with the <i>Office of Water Quality Management Plan of 2001</i> .

PERFORMANCE SURVEILLANCE PLAN

Performance Requirement	Measurable Performance Standards	Surveillance Methods	Incentives/Disincentives
<p>Management and Communications:</p> <p>During the life of this work assignment, the Contractor shall notify EPA immediately of any issues that may impact the timeliness of deliverables of the problems associated with the development of deliverables.</p>	<p>The Contractor shall maintain contact with the WACOR throughout the performance of the work assignment.</p> <p>The contractor shall identify to the WACOR any delays with regard to deliverables not less than one week prior to the deliverable date that has been established in the work assignment or technical direction document.</p> <p>The contractor shall identify to the WACOR any issues or concerns that have a direct impact on project schedules within three (3) days of occurrence.</p> <p>The contractor shall provide options for EPA's consideration on resolving or mitigating the impacts identified.</p>	<p>WACOR and CL-COR (as necessary) will allocate the time needed to discuss and address all issues identified by the Contractor. The WACOR and CL-COR will document and maintain a complete record of the issues, agreements and outcome. The WACOR and CL-COR will review monthly progress reports for indicators of problems not previously mentioned. The WACOR will also monitor the timely receipt of deliverables. For those that are late without prior notice, the EPA will formally document to the Contracting Officer the late delivery.</p>	<p>If the contractor fails to implement corrective actions after EPA identifies and provided written documentation of performance issues, EPA will rate this performance category "unsatisfactory."</p> <p>If three or more the active work assignments for the period are rated unsatisfactory, EPA will rate the Business Relations category as unsatisfactory in the CPARS Contract Performance System.</p>

<p>Cost Management and Control:</p> <p>The Contractor shall perform all work in an efficient and cost effective manner, applying cost control measures where practical.</p>	<p>The Contractor shall monitor, track and accurately report level of effort, labor cost, other direct cost and fee expenditures to EPA through monthly progress reports and approved special reporting requirements.</p> <p>The Contractor shall assign appropriately leveled and skilled personnel to all tasks. The contractor should not exceed established work assignment ceilings and, in general, should expend dollars and hours at similar ratios. If either the expenditure of hours or dollars deviates significantly, the contractor shall provide an explanation in its Monthly Progress Report.</p>	<p>The EPA CL-COR will routinely meet with the Contractor's Project Manager to discuss the work progress and contract and individual work assignment level expenditures.</p> <p>The EPA CL-COR and WACOR shall review the Contractor's monthly progress reports and request the Work Assignment Contracting Officer's Representative to ensure that ceilings are not exceeded, that progress is being made, and that the contractor is effectively utilizing the LOE provided under the work assignment.</p>	<p>EPA will thoroughly review work assignment funding ceiling overruns to determine the contractor's ability to control the situation. If EPA determines that the contractor failed to control cost, the contractor will be rated "unsatisfactory" in this category.</p> <p>Multiple incidents of work assignment overrun that result in an overall cost overrun of greater than 4% of the approved total work assignment funding for the current contract period, will result in an unsatisfactory rating in the CPARS Contract Performance System.</p>
<p>Quality of Product/Services:</p> <p>The contractor shall ensure documents developed under this task order are quality products that are factual and based on sound science and engineering principles.</p>	<p>Products delivered under this work assignment must not contain any major factual errors. The analyses provided in each product shall be logical, consistent, and defensible.</p>	<p>The WACOR will review all documents delivered under this work assignment for content accuracy.</p>	<p>If EPA determines that the contractor's analyses is factually inaccurate or if significant technical errors are found in any documents produced by the contractor, EPA may determine that the cost associated with redoing the work shall be borne by the contractor.</p> <p>Multiple incidents of this nature under the contract will result in an unsatisfactory rating for Quality and Manage Control being reported to the CPARS Contract Performance System.</p>